

For the competent person

## Installation instructions



### aroTHERM

VWL 85/2 230 V; VWL 115/2 230 V

UK

**Publisher/manufacture**

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## 1 Safety

### 1.1 Action-related warnings

#### Classification of action-related warnings

The action-related warnings are classified in accordance with the severity of the possible danger using the following warning signs and signal words:

#### Warning symbols and signal words



##### **Danger!**

Imminent danger to life or risk of severe personal injury



##### **Danger!**

Risk of death from electric shock



##### **Warning.**

Risk of minor personal injury



##### **Caution.**

Risk of material or environmental damage

### 1.2 Required personnel qualifications

Improper work carried out on the product may cause material damage to the complete installation and, as a consequence, may even cause personal injury.

- ▶ You should therefore only work on the product if you are an authorised competent person.

### 1.3 General safety information

#### 1.3.1 Danger due to incorrect handling

- ▶ Read through these instructions carefully.
- ▶ When using the product, observe the general safety information and warnings.
- ▶ When using the product, observe all applicable national regulations .

#### 1.3.2 Risk of death from electric shock

Touching live connections may cause serious personal injury.

- ▶ Switch off the power supply before commencing any work on the product.
- ▶ Secure the power supply against being switched on again.
- ▶ After you have switched off the power supply, you must wait for at least three minutes until the condensers have discharged.

#### 1.3.3 Risk of death due to lack of safety devices

A lack of safety devices (e.g. expansion relief valve, expansion vessel) may lead to potentially fatal scalding and other injuries, e.g. due to explosions. The schematic drawings included in this document do not show all safety devices required for correct installation.

- ▶ Install the necessary safety devices in the system.
- ▶ Inform the operator about the function and position of the safety devices.
- ▶ Observe the applicable national and international laws, standards and guidelines.

#### 1.3.4 Risk of being scalded by hot drinking water

There is a risk of scalding at the hot water draw-off points if the hot water temperatures are greater than 50 °C. Young children and elderly persons are particularly at risk, even at lower temperatures.

- ▶ Select the temperature so that nobody is at risk.

#### 1.3.5 Risk of injury or material damage due to incorrect handling of the product

Using the fins on the front side of the product as conductors may lead to injuries (due to falling) or to material damage.

- ▶ Do not use the fins as conductors.

#### 1.3.6 Risk of material damage due to additional elements in the heating water

Unsuitable frost and corrosion protection agents may damage seals and other components of the heating circuit and may therefore also lead to leaks in the water outlet.

- ▶ Only add approved frost and corrosion protection agents to the heating water.

#### 1.3.7 Risk of material damage due to improper use and/or unsuitable tools

Improper use and/or the use of unsuitable tools may result in material damage (e.g. coolant or water leaks).

- ▶ Always use a suitable open-end spanner to tighten or undo threaded connections.
- ▶ Do not use pipe wrenches, extensions, etc.

### 1.3.8 Avoid environmental damage caused by escaping coolant

The heat pump contains R410A coolant. The coolant must not be allowed to escape into the atmosphere. R410A is a fluorinated greenhouse gas covered by the Kyoto Protocol, with a GWP of 1725 (GWP = Global Warming Potential). If it escapes into the atmosphere, its impact is 1725 times stronger than the natural greenhouse gas CO<sub>2</sub>.

Before the heat pump is disposed of, the coolant it contains must be completely drained into a suitable vessel so that it can then be recycled or disposed of in accordance with the regulations.

- ▶ Ensure that only officially certified competent persons with appropriate protective equipment carry out maintenance work on the coolant circuit or access it.
- ▶ Arrange for the coolant contained in the product to be recycled or disposed of by accredited specialists in accordance with regulations.
- ▶ Only use coolant R410A.
- ▶ Only use a suitable R410A tool for the filling, pressure measurement, vacuum generation and discharge.
- ▶ Solder the lines using shielding gas. Check the lines for leak-tightness using nitrogen.
- ▶ In the event of a repair or maintenance work, fill the coolant circuit with liquid coolant.
- ▶ If the coolant circuit is not leak-tight, check which component must be repaired or replaced.
- ▶ Lower the negative pressure in the coolant circuit to max. 10 mbar (1000 Pa).
- ▶ When filling the coolant circuit, observe the values in the "Technical data" section.

### 1.4 Regulations (directives, laws, standards)

As part of the installation, commissioning and operation of the heat pump and the DHW storage you must take into account the current versions of the following regulations or standards, along with any local directives or guidelines that may apply.

- Electricity at work act.
- Health and safety at work act.
- Relevant Utility supplier's regulations.
- Water regulations and by-laws.
- Environment agency and local council requirements regarding bore holes, water courses, or noise levels.
- Gas safety installation and use regulations concerning any associated gas fired heat source used within the heating system.
- Building regulations part "L&P" and directives concerning energy saving.
- Building regulations such as G3 covering Hygiene and L8 Legionella.
- COSHH regulations.
- Other relevant bodies such as HETAS and OFTEC.
- BS7671 requirements for electrical installations.

All other national and regional relevant regulations for the installation of heat pumps and heating systems must be followed.

### 1.5 CE label

The CE label shows that the products comply with the basic requirements of all applicable directives as stated on the identification plate.

The declaration of conformity can be viewed at the manufacturer's site.

### 1.6 Approvals

This product has been fully tested in accordance with:

- BS EN 14511:2011

## 1.7 Local regulations

Benchmark places responsibilities on both manufacturers and installers. The purpose is to ensure that customers are provided with the correct equipment for their needs, that it is installed, commissioned and serviced in accordance with the manufacturer's instructions by a competent person approved at the time by the Health and Safety Executive and that it meets the requirements of the appropriate Building Regulations. The Benchmark Checklist can be used to demonstrate compliance with Building Regulations and should be provided to the customer for future reference.

Installers are required to carry out installation, commissioning and servicing work in accordance with the Benchmark Code of Practice which is available from the Heating and Hot-water Industry Council who manage and promote the Scheme.



Visit [www.centralheating.co.uk](http://www.centralheating.co.uk) for more information.

Planning consent and Building works notification should be submitted either to Building Control or to a Competent Person Provider.

## 1.8 Regulations

### 1.8.1 Statutory requirements

Where no British Standards exists, materials and equipment should be fit for their purpose and of suitable quality and workmanship.

The installation of this appliance must be carried out by a competent person in accordance the rules in force in the countries of destination.

Manufacturer's instructions must not be taken as overriding statutory requirements.

### 1.8.2 Standards

On installing and commissioning the appliance you must adhere to the technical rules,

standards and provisions in effect at the time.

### 1.8.3 Reminder of existing regulatory acts

- EC regulation No. 2037/2000 from the 29th of June 2000 This European regulation repeals regulation No. 3093/94 and presents the elimination schedules of CFC and HCFC. It also deals with the collection of refrigerants, system leaks, particularly systems containing more than 3 kg of CFC or HCFC, as well as the minimum level of qualification required by the technicians.
- EC regulation No. 0842/2006 from the 17th of May 2006 regarding the containment, use, collection and disposal of the fluorinated greenhouse gases, the labelling and elimination of the products and equipment containing these gases, the restriction of use and banning of certain products from the market, as well as the training and certification of personnel and companies operating in the activities targeted by this regulation: refrigeration, air-conditioning, heat pumps and fire protection systems containing greenhouse gases.

## 1.9 Other regulations

### 1.9.1 Control of Substances Hazardous to Health

Under Section 6 of The Health and Safety at Work Act 1974, we are required to provide information on substances hazardous to health. The adhesives and sealants used in this appliance are cured and give no known hazard in this state.

The refrigerant used in this appliance is R410a the use of which is strictly controlled by F Gas regulation EN842/2006.

### 1.10 Intended use

#### 1.10.1 State-of-the-art technology

Vaillant products are constructed using state-of-the-art technology in accordance with the recognised safety rules and regulations. Nevertheless, there is still a risk of injury or death to the user or others or of damage to the unit and other property in the event of improper use or use for which it is not intended.



## 1.10.2 User qualification

This product can be used by children over eight years old and also by persons with limited physical, sensory or mental capabilities or insufficient experience and/or knowledge if they are supervised or have been provided with instructions on how to safely use the product, and they understand the risks resulting from using the product. Children must not play with the product. Cleaning and user maintenance work must not be carried out by children unless they are supervised.

## 1.10.3 Intended use

The air/water heat pump uses the energy from the outside air to supply heat to the building.

The heat pumps are intended exclusively for domestic use as heat generators for closed heating and hot water central heating systems and for hot water generation.

Intended use includes the following:

- Installing and fitting the boiler in accordance with the boiler and system approval.
- compliance with all inspection and maintenance conditions listed in the instructions.

## 1.10.4 Improper use

Any use which is not explicitly mentioned in the section "Intended use" is deemed improper.

Any other or additional use does not comply with the intended use. Any direct commercial or industrial use is also deemed to be improper.

## 1.10.5 Observing other applicable documents

Intended use also includes the observance of accompanying operating, installation and servicing instructions for Vaillant products as well as for other parts and components of the system.

## 1.10.6 Liability and secondary clauses

The manufacturer/supplier is not liable for any claims or damage resulting from improper use. The user alone bears the risk.

## Caution.

Improper use of any kind is prohibited.

## 2 Notes on the documentation

### 2.1 Other applicable documents

- ▶ When installing, servicing and troubleshooting the aroTHERM heat pump system, you must observe all the installation and operating instructions that accompany all system components.

### 2.2 Applicability of the instructions

These instructions apply to units with the following type designations and article numbers only:

| Type name                  | Art. no.   |
|----------------------------|------------|
| aroTHERM VWL 85/2 A 230 V  | 0010011971 |
| aroTHERM VWL 115/2 A 230 V | 0010011972 |

The seventh to sixteenth digits of the serial number on the identification plate form the article number.

## 3 System overview

### 3.1 Safety devices

- The product can operate at outside temperatures of between  $-20\text{ °C}$  and  $35\text{ °C}$  in heating mode, and between  $-20\text{ °C}$  and  $46\text{ °C}$  in cylinder charging mode.
- If the product's coolant circuit pressure exceeds the maximum pressure of 4.15 MPa (41.5 bar), the high-pressure pressure switch switches the product off. Following a waiting period, the product attempts to start once more. After three failed start attempts in succession, a fault message is displayed.
- If the product is switched off, the crankcase housing heating is switched on when the compressor outlet temperature reaches  $7\text{ °C}$  in order to prevent possible damage caused by switching it back on.
- If the compressor inlet temperature and the compressor outlet temperature are below  $1\text{ °C}$ , the compressor does not start up.
- A temperature sensor on the compressor outlet limits the product's operation if the measured temperature exceeds the maximum permissible temperature. The maximum permissible temperature depends on the evaporation and condensation temperature.
- The product is equipped with a flow sensor. It measures the flow rate of the connected heating circuit when starting up the product.
- If the heating circuit temperature falls below  $3\text{ °C}$ , the product's frost protection function is automatically activated as the heating pump is started. In addition, frost protection agent should be added to the heating water as the heating water temperature may fall below the freezing point in the event of a power cut.



#### Note

Operating the heat pump outside the application limits results in the heat pump being switched off by the internal control and safety devices.

### 3.2 Design of the heat pump system

The heat pump system consists of the following components:

- aroTHERM heat pump
- VWZ AI heat pump control module
- Additional hydraulic components, if required
- VRC 470 system controller

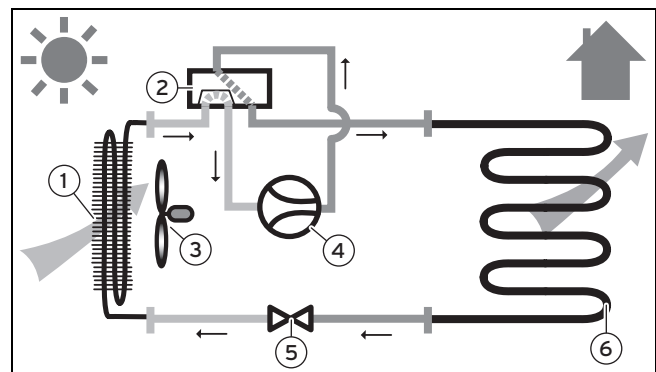
The heat pump can be operated by the VWZ AI heat pump control module. The extended operation of the heat pump is carried out by the system controller.

### 3.3 Functionality

The product comprises the following circuits:

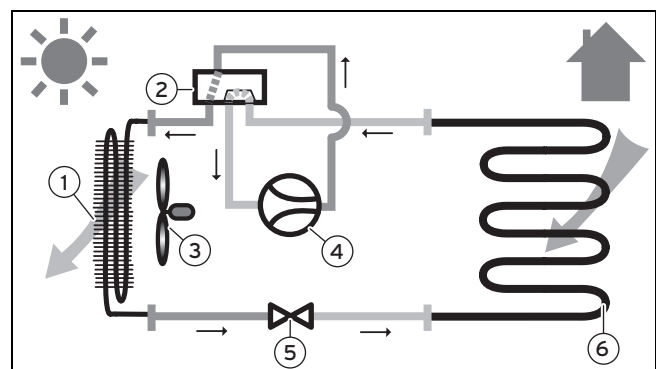
- The coolant circuit releases heat into the heating circuit by means of evaporation, compression, condensation and expansion
- The heating circuit

#### Heating mode



- |               |                              |
|---------------|------------------------------|
| 1 Evaporator  | 4 Compressor                 |
| 2 4-way valve | 5 Electronic expansion valve |
| 3 Fan         | 6 Plate heat exchanger       |

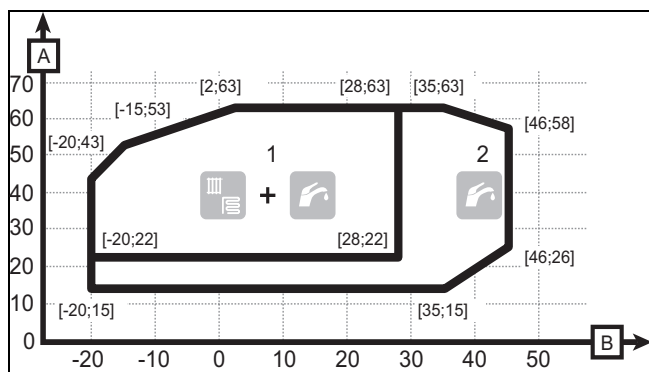
#### Thawing



- |               |                              |
|---------------|------------------------------|
| 1 Evaporator  | 4 Compressor                 |
| 2 4-way valve | 5 Electronic expansion valve |
| 3 Fan         | 6 Plate heat exchanger       |

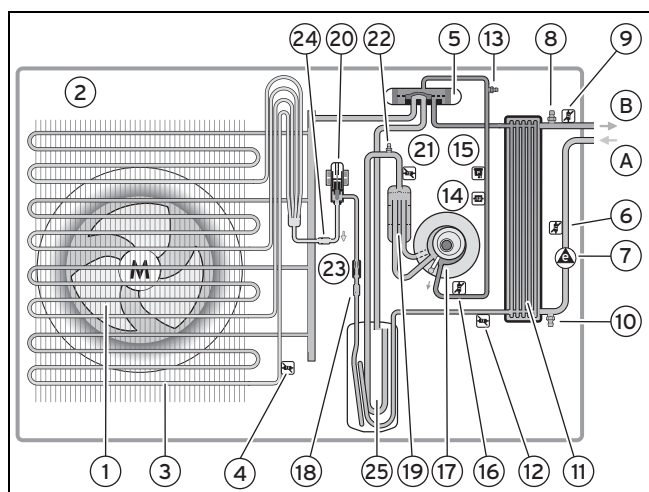
## 4 Overview of the equipment

### Application limits in heating mode



- 1 Heating mode application limits
- 2 Hot water generation application limits
- A Water temperature
- B Air temperature

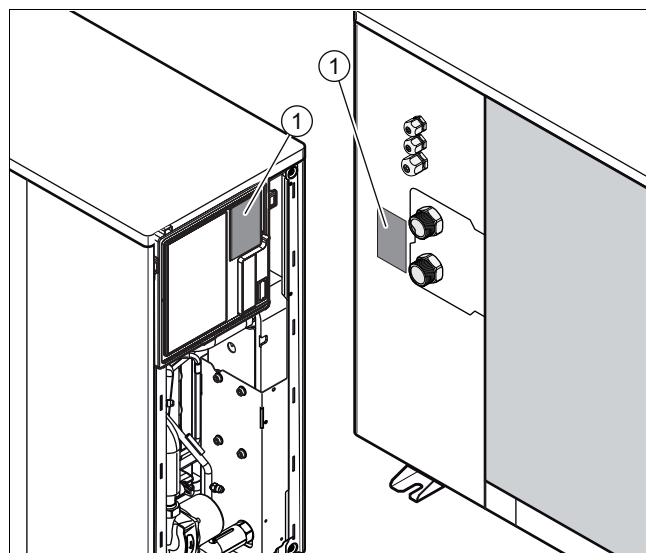
### 3.4 System diagram



- 1 Fan
- 2 Air inlet temperature sensor
- 3 Ribbed pipe heat exchanger
- 4 Temperature sensor of the ribbed pipe heat exchanger
- 5 4-way valve
- 6 Return heating circuit temperature sensor
- 7 High-efficiency pump with flow sensor
- 8 Purging valve
- 9 Flow heating circuit temperature sensor
- 10 Drain valve
- 11 Plate heat exchanger
- 12 Temperature sensor after the plate heat exchanger
- 13 Service valve for the high-pressure range of the coolant circuit
- 14 High-pressure pressure switch in the coolant circuit
- 15 High-pressure sensor in the coolant circuit
- 16 Compressor outlet temperature sensor
- 17 Rotary piston compressor
- 18 Filter
- 19 Liquid separator
- 20 Electronic expansion valve
- 21 Compressor inlet temperature sensor
- 22 Service valve for the low-pressure range of the coolant circuit
- 23 Flow rate limiter (cooling mode)
- 24 Filter
- 25 Gas buffer
- A Heating return
- B Heating flow


## 4 Overview of the equipment

### 4.1 Type designation and serial number



The type designation and serial number are on the identification plate (1).

### 4.2 Information on the identification plate

| Information on the identification plate  | Meaning   |
|--|---|
| Serial no.   | Unique unit identification number   |
| P max  | Maximum rated power   |
| I  | Max. operating current  |
| I max  | Maximum start-up current  |
| R410A  | Coolant type and fill quantity  |
| PS <sub>R</sub> LP<br>PS <sub>R</sub> HP   | Min. and max. operating pressure in the coolant circuit   |
| PS <sub>H</sub> min<br>PS <sub>H</sub> max   | Minimum and maximum operating pressure in the heating circuit   |
| COP (Ax/Wxx)   | Output figure (coefficient of performance) at an air inlet temperature of xx °C and a heating flow temperature of xx °C |
|  (Ax/Wxx) | Heating output at an air inlet temperature of xx °C and a heating flow temperature of xx °C                             |
| Volt   | Compressor, pump and controller mains voltage   |
| Hz   | Power frequency   |
| IP   | Protection class  |

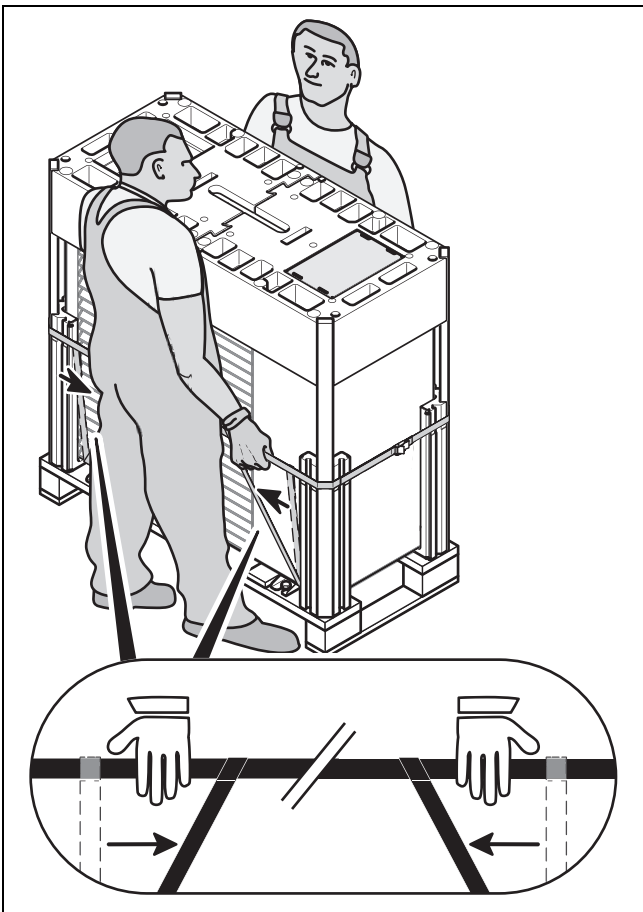


## 5 Assembly and installation

### 5.1 Preparing for fitting and installation

#### 5.1.1 Delivery, transport and positioning

##### 5.1.1.1 Transporting the product



#### Warning.

##### Risk of injury from lifting a heavy weight.

Lifting weights that are too heavy may cause injury to the spine, for example.

- ▶ When transporting the product, two people should lift it.
- ▶ Observe the product weight stated in the technical data.
- ▶ When transporting heavy loads, observe the applicable directives and regulations.



#### Caution.

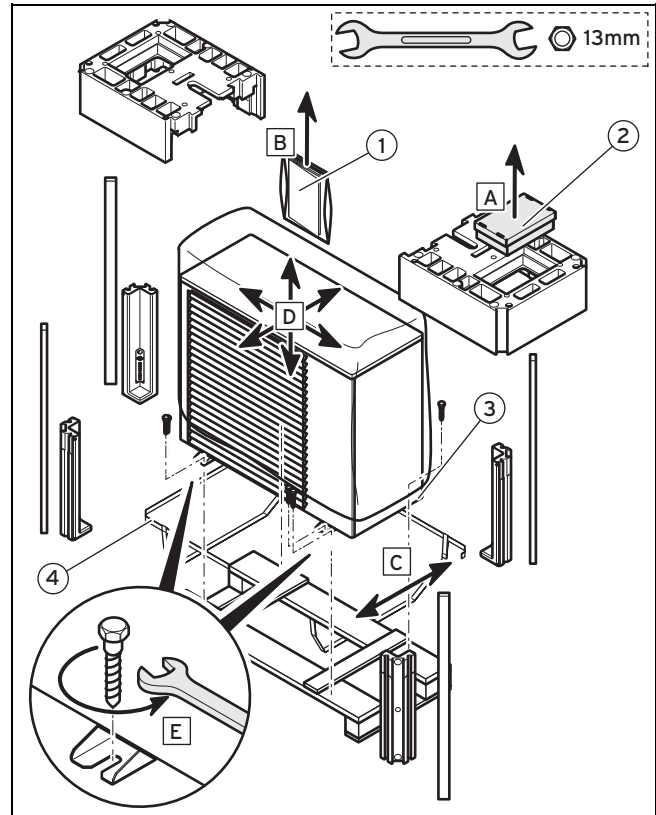
##### Risk of material damage due to incorrect transportation.

Regardless of the mode of transport, the heat pump must never be tilted by more than 45°. Otherwise, this may lead to malfunctions in the coolant circuit during subsequent operation. In the worst case scenario, this may lead to a fault in the whole system.

- ▶ During transport, do not tilt the heat pump by any more than the maximum angle of 45°.

1. Use the transportation belt to carry the product to the final installation site.
2. Only lift the product from the back and side where the hydraulic connections are located.
3. When transporting the product using a hand truck, secure the product using a belt.
4. In order to avoid scratches and damage, protect the sides of the product that come into contact with the hand truck.

##### 5.1.1.2 Unpacking the product



1. Remove the accessory (2).
2. Remove the documentation supplied (1).
3. Remove the transport belt (4).
4. Carefully remove the packaging and padding without damaging the product (3).
5. Remove the screws from the pallet at the front and rear of the product.

##### 5.1.1.3 Checking the scope of delivery

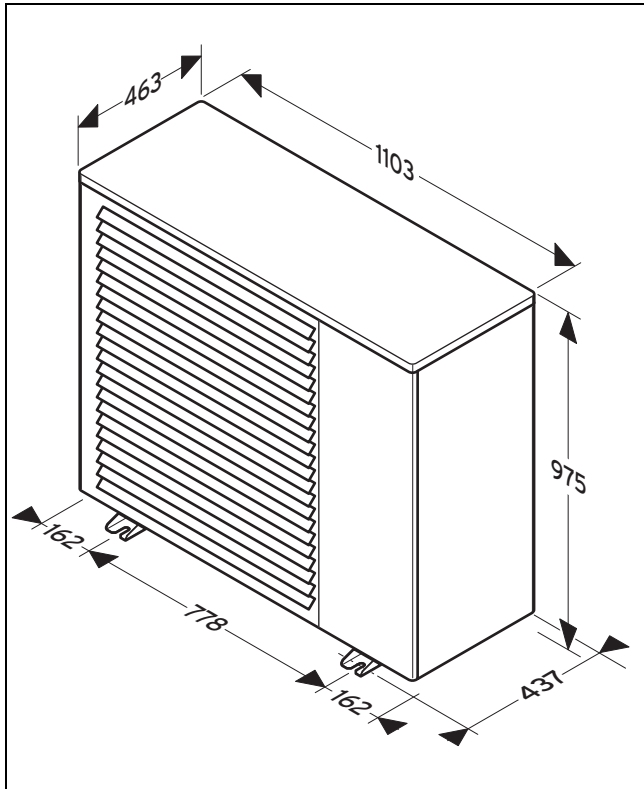
- ▶ Check the contents of the packaging units

| Quantity | Description              |
|----------|--------------------------|
| 1        | Condensate discharge     |
| 1        | Bag with seals           |
| 4        | Vibration-isolating feet |
| 1        | Purge hose               |

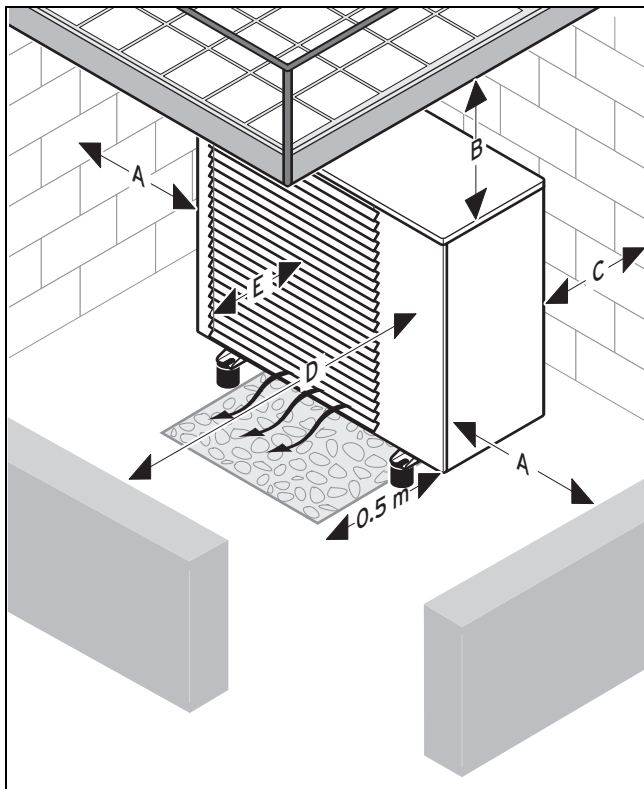
## 5 Assembly and installation

### 5.1.2 Complying with clearances and installation clearances

#### 5.1.2.1 Boiler dimensions and connection dimensions



#### 5.1.2.2 Installation clearances



| Clearance | For heating mode |
|-----------|------------------|
| A         | > 250 mm         |
| B         | > 1000 mm        |

| Clearance | For heating mode |
|-----------|------------------|
| C         | > 120 mm         |
| D         | > 600 mm         |
| E         | > 300 mm         |

- ▶ To guarantee sufficient air flow and to facilitate maintenance work, observe the minimum clearances that are specified above.
- ▶ Ensure that there is sufficient room to install the hydraulic lines.
- ▶ If the product is to be installed in areas where heavy snow falls, ensure that the snow does not accumulate around the product and that the minimum clearances specified above are observed. If you cannot ensure this, install an additional heat generator in the heating circuit. An elevating socket is available as an accessory. In order to adapt the product to higher levels of snow, only use the Vaillant elevating socket.

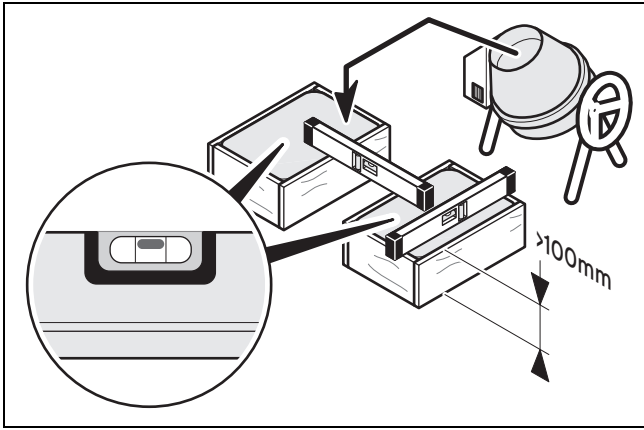
#### 5.1.2.3 Selecting the installation site

- ▶ Observe all valid regulations.
- ▶ Install the product outside the building.
- ▶ Do not install the product:
  - Near a heat source,
  - Near flammable materials,
  - Near ventilation openings for adjacent buildings,
  - Under deciduous trees.
- ▶ Note the following points when installing the product:
  - Prevailing winds,
  - Noise emissions from the fan and compressor,
  - The visual impression on the environment
- ▶ Avoid places where strong winds blow on the product's air outlet.
- ▶ Point the fan away from nearby windows. Install noise protection if necessary.
- ▶ Install the product on one of the following supports:
  - Concrete slab,
  - Steel T-beam
  - Concrete block.
- ▶ Do not expose the product to dusty or corrosive air (e.g. near unsecured streets).
- ▶ Do not install the product near ventilation shafts.
- ▶ Prepare the routing for the electrical lines.

#### 5.1.2.4 Installing the heat pump

1. Note the safety information in this manual and in the operating instructions before installing the product.
2. Install the product on steel beams, concrete blocks or using a wall holder (accessory).
3. Ensure that no water collects under the product.
4. In order to avoid ice formation, ensure that the ground in front of the product can absorb water well.

## 5.1.2.5 Preparing the condensate discharge



**Danger!**  
**Risk of injury due to frozen condensate.**  
 Frozen condensate on paths may cause falls.

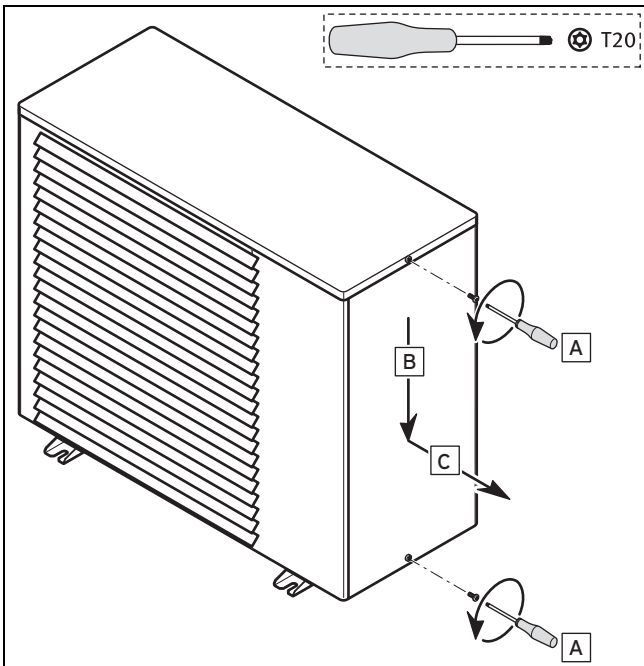
- ▶ Ensure that condensate does not discharge onto paths and that ice cannot build up there.

The condensate is discharged centrally underneath the product.

- ▶ Prepare the condensate discharge using a drain line or in a gravel bed.

## 5.2 Carrying out the installation

### 5.2.1 Removing the side casing

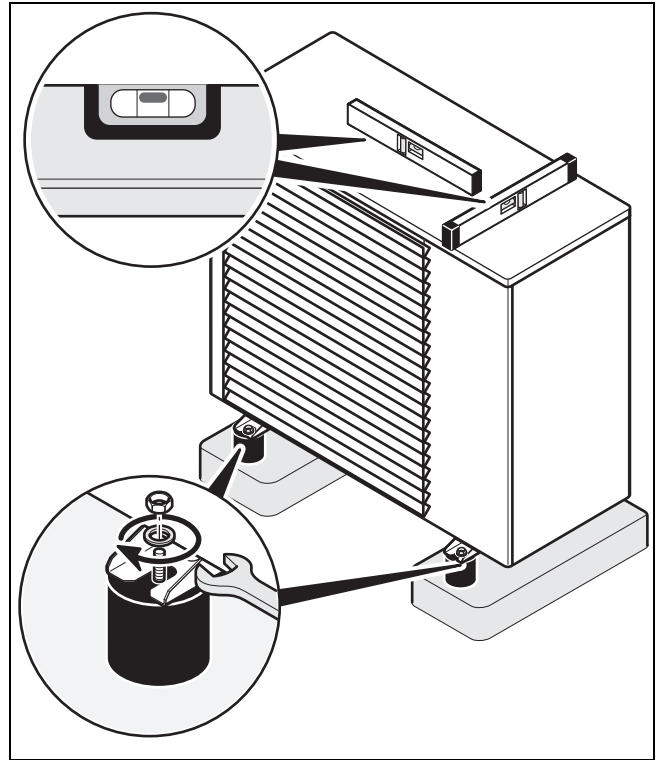


1. Remove both screws (A).
2. Pull the side casing downwards and then forwards.



**Note**  
 Note that the required tool is not included in the scope of delivery.

## 5.2.2 Aligning the product



- ▶ Align the product horizontally so that condensate can flow.



**Note**  
 The product must be installed with the vibration-isolating feet supplied. The product is lifted by the vibration-isolating feet, which simplifies the condensate-discharge process and reduces vibrations.

## 5.3 Hydraulics installation

### 5.3.1 Carrying out the hydraulics installation



**Caution.**  
**Risk of damage caused by residue in the heating flow and return.**

Residue from the pipelines, such as welding beads, scale, hemp, putty, rust and coarse dirt, may be deposited in the product and cause malfunctions.

- ▶ Flush the heating installation thoroughly before connecting the product in order to remove any possible residue.



**Caution.**  
**Risk of material damage due to corrosion.**

If plastic pipes that are not diffusion-tight are used in the heating circuit, this may lead to corrosion and deposits in the heating circuit and in the product.

- ▶ Do not treat the water with corrosion protection agents if plastic pipes that are not diffusion-tight are used.

## 5 Assembly and installation



### Danger!

#### Risk of material damage caused by soldering work.

Carrying out soldering work on lines that have already been installed may damage the seals.

- ▶ Solder the lines before installing the product.

1. Insulate the lines (including those running below ground) with UV-resistant and high-temperature-resistant insulation between the product and the heating installation.
2. In order to avoid transferring vibrations to the surrounding buildings, use flexible connection pipes on the product that have a length of at least 0.75 m.
3. When the product is not installed at the highest point in the heating circuit, install additional purging valves in suitable places.
4. Install the following accessories in the heating return.

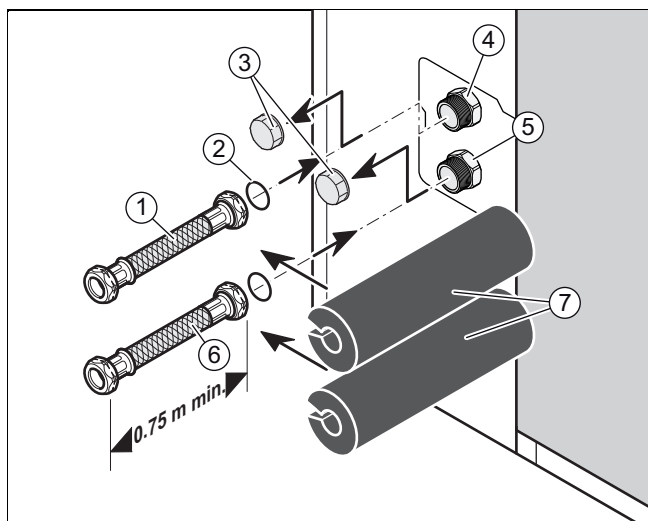
#### Installation without decoupling hydraulic module

- Drain cock
- Air separator (if required)
- Dirt filter
- An expansion vessel suitable for the complete hydraulic installation
- Expansion relief valve 0.3 MPa (3 bar)
- Pressure gauge (recommended)



#### Note

If you use glycol, you must collect it at the expansion relief valve to prevent environmental pollution.



- |   |  |
|---|--|
| 1 Connection hose in the heating flow to the building (on-site) | 5 Heating return connection (diameter 1 1/4") to the heat pump     |
| 2 O-ring seal   | 6 Connection hose in the heating return to the heat pump (on-site) |
| 3 Covering cap  | 7 Insulation (on-site)   |
| 4 Heating flow connection (diameter 1 1/4") to the building     |  |

5. Remove the covering caps (3) from the product's hydraulic connections.
6. Install a dirt filter in the heating circuit return between two stop valves so that the filter can be cleaned regularly.
7. Install a flexible connection pipe (1) and (6) (to be provided on-site) with an O-ring and a stop valve to each of the connections for the heat pump heating flow and return.
8. Check the connections for tightness.

### 5.3.2 Installing system diagram 8, variant E

1. Install the system in accordance with system diagram 8, variant E (→ Page 26).



#### Note

In this system, the circulation pump of the heat pump functions as a heating pump. It is also in operation when only the boiler is in operation.

2. On start-up, set system diagram 8 on the controller.
3. In order to guarantee operation with two heat generators, install the flow temperature sensor.
4. Connect the eBUS-compatible boiler using a bus coupler on the eBUS line.

### 5.3.3 Installing system diagram 8, variant F

1. Install the system in accordance with system diagram 8, variant F (→ Page 26).
2. On start-up, set system diagram 8 on the controller.
3. In order to guarantee a minimum circulation water volume, install a differential-pressure bypass valve.
4. In order to guarantee the product's underfloor protective circuit, install a limit thermostat.
5. In order to guarantee the hot water generation using the heat pump, install a cylinder sensor and a 3-way valve.

### 5.3.4 Installing system diagram 10, variant B

1. Install the system in accordance with system diagram 10, variant B (→ Page 26).
2. On start-up, set system diagram 10 on the controller.
3. In order to guarantee a minimum circulation water volume, install a differential-pressure bypass valve.
4. In order to guarantee that the unit can be operated with an auxiliary heating module, install the flow temperature sensor.
5. In order to guarantee the hot water generation using the heat pump, install a cylinder temperature sensor and a 3-way valve.
6. In order to guarantee the product's underfloor protective circuit, install a limit thermostat.
7. Install an auxiliary electric heater on-site.
8. Set the hot water temperature for the pre-heating stage on the system controller and the desired hot water temperature on the on-site auxiliary heater.

## 5.3.5 Installing system diagram 12, variant A

1. Install the system in accordance with system diagram 12, variant A (→ Page 26).
2. On start-up, set system diagram 12 on the controller.
3. Connect the area valves.
4. In order to guarantee a minimum circulation water volume, install a differential-pressure bypass valve.
5. In order to guarantee the product's underfloor protective circuit, install a limit thermostat.
6. In order to guarantee that the unit can be operated with an auxiliary heating module, install the flow temperature sensor.
7. In order to guarantee the hot water generation using the heat pump, install a cylinder temperature sensor and a 3-way valve.

## 5.3.6 Connecting the swimming pool (optional)



### Danger!

**Risk of material damage due to a direct connection to a swimming pool.**

If the product is directly connected to a swimming pool, damage may be caused by corrosion.

- ▶ Do not connect the heat pump heating circuit directly to a swimming pool.

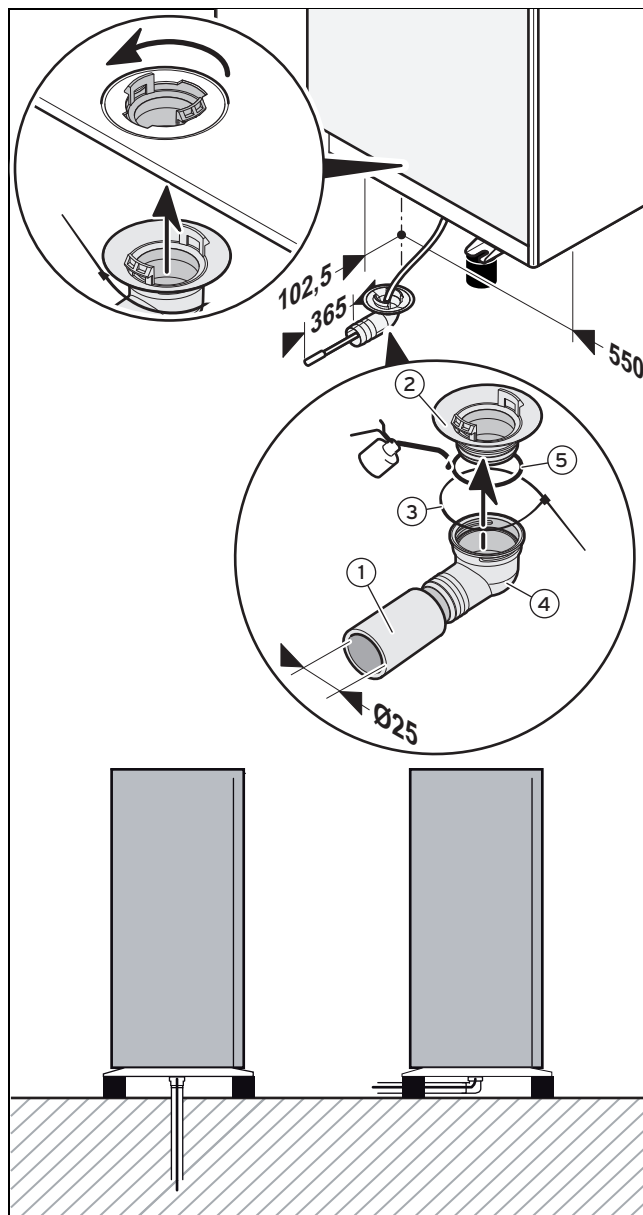
- ▶ If you want to connect a swimming pool to the heating circuit, note the components (expansion vessels, etc.) that are required for the installation.

## 5.3.7 Connecting the condensate drain pipework



### Note

Observe all valid national regulations and rules.

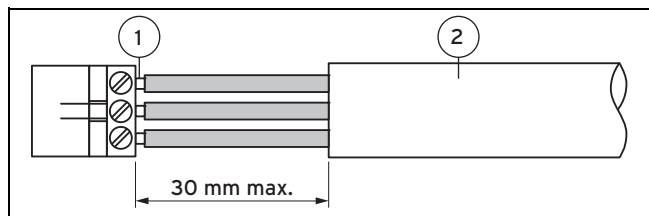


- |   |                       |   |       |
|---|-----------------------|---|-------|
| 1 | Condensate drain pipe | 4 | Elbow |
| 2 | Adaptor               | 5 | Seal  |
| 3 | Cable tie             |   |       |

1. Pull the heating wire in the condensate pan until the elbow (4).
2. Connect the elbow (4) and adaptor (2) to the seal (5) and secure them both using a cable tie (3).
3. Connect the condensate drain pipe to the elbow.
4. Install the heating wire in the condensate drain pipe (1) in order to prevent the condensate from freezing in the line.
5. Connect the adaptor (2) with the product's floor plate and secure it with a 1/4 rotation.
6. Make sure that the condensate drain pipe ends in a gravel bed.
7. Route the condensate drain pipework with a downward gradient.

## 5 Assembly and installation

### 5.4 Carrying out the electrical installation



- 1 Connecting wires      2 Insulation



#### **Danger!**

**Risk of death from electric shock as a result of an improper electrical connection!**

An improper electrical connection may negatively affect the operational safety of the product and result in material damage or personal injury.

- ▶ The electrical installation must be carried out by a suitably qualified competent person who is responsible for complying with the existing standards and directives.

1. Only strip a maximum of 3 cm from the outer sheathing of the flexible lines.
2. Secure the conductors in the connection terminals.

#### 5.4.1 Establishing the power supply

The external mains connection cable must be earthed and connected with the correct polarity and in accordance with the valid regulations.

- ▶ Check that the mains connection cable is connected correctly.

The cables that connect the product to the fuse box must:

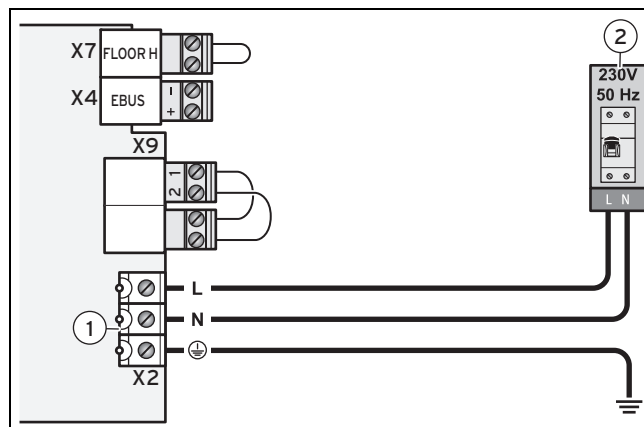
- Be suitable for fixed installation,
- Be weatherproof,
- Be equipped with a wire cross-section that is necessary for the product performance.
- ▶ Connect the product using a fixed connection and a partition with a contact opening of at least 3 mm (e.g. fuses or power switches).

In order to meet the overvoltage category II requirements, further fuse protection may be required.

To meet the overvoltage category III conditions, the partitions must ensure a complete separation of the power supply.

### 5.4.2 Standard tariff

#### 5.4.2.1 230 V connection



- 1 Mains connection terminal      2 Partition in the product



#### **Caution.**

**Risk of material damage due to high connected voltage.**

At mains voltages greater than 253 V, electronic components may be damaged.

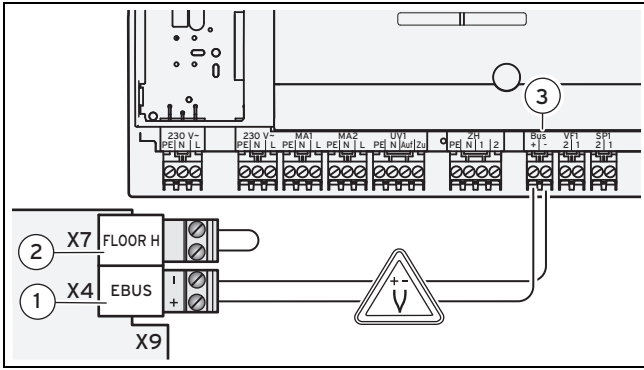
- ▶ Ensure that the rated voltage of the mains is 230 V.

- ▶ Connect the mains connection cable to the product's power supply connection.

|                             | VWL 85/2<br>230 V           | VWL 115/2<br>230 V          |
|-----------------------------|-----------------------------|-----------------------------|
| Power supply                | 1/N/PE<br>230 V 50<br>Hz    | 1/N/PE<br>230 V 50<br>Hz    |
| Fuse                        | 16 A - type C<br>or D       | 20 A - type<br>C or D       |
| Recommended cable dimension | 3G x<br>2.5 mm <sup>2</sup> | 3G x<br>2.5 mm <sup>2</sup> |

- ▶ To ensure that people are safe, install a 30 mA residual-current-operated circuit-breaker.
- ▶ Guide the mains connection cable through the product's cable duct (PEG screwed connection).

## 5.4.3 Laying the 24 V cabling



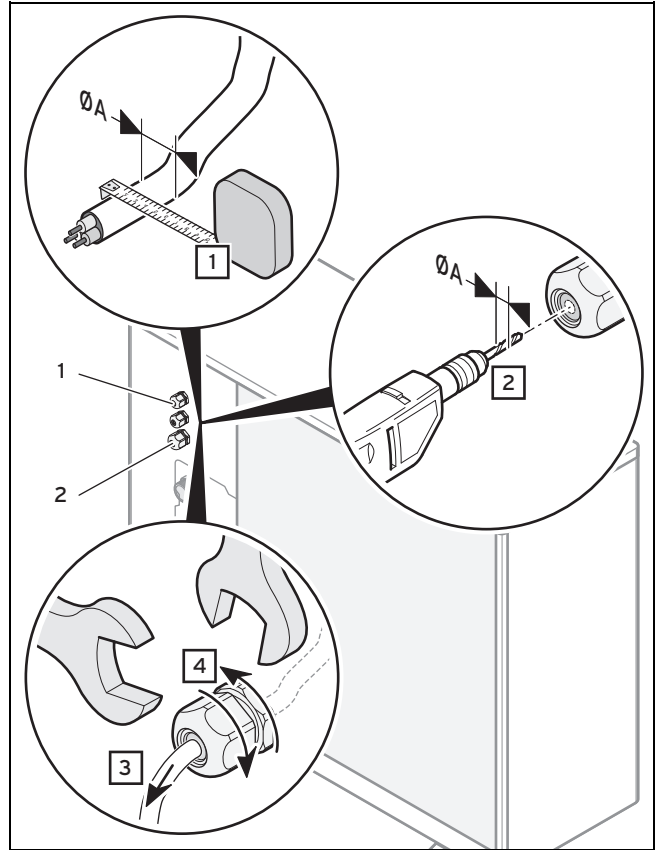
- 1 eBUS connection in the heat pump (observe the polarity)
- 2 Limit thermostat connection (underfloor protective circuit)
- 3 eBUS connection in the VWZ AI heat pump control module or in the VWZ MEH 61

1. Feed the cable through the cable duct.

|   | VWL 85/2                 | VWL 115/2                |
|---|--------------------------|--------------------------|
| Recommended eBUS cable dimension                        | 2 x 0.75 mm <sup>2</sup> | 2 x 0.75 mm <sup>2</sup> |
| Recommended cable dimension for eBUS + limit thermostat | 4 x 0.75 mm <sup>2</sup> | 4 x 0.75 mm <sup>2</sup> |

2. Connect the eBUS cable to the system controller.
3. If you install a limit thermostat (e.g. 50 °C) in the heating circuit flow, remove the bridge from terminal (2) and connect the limit thermostat to this terminal.

## 5.4.4 Installing the cable duct

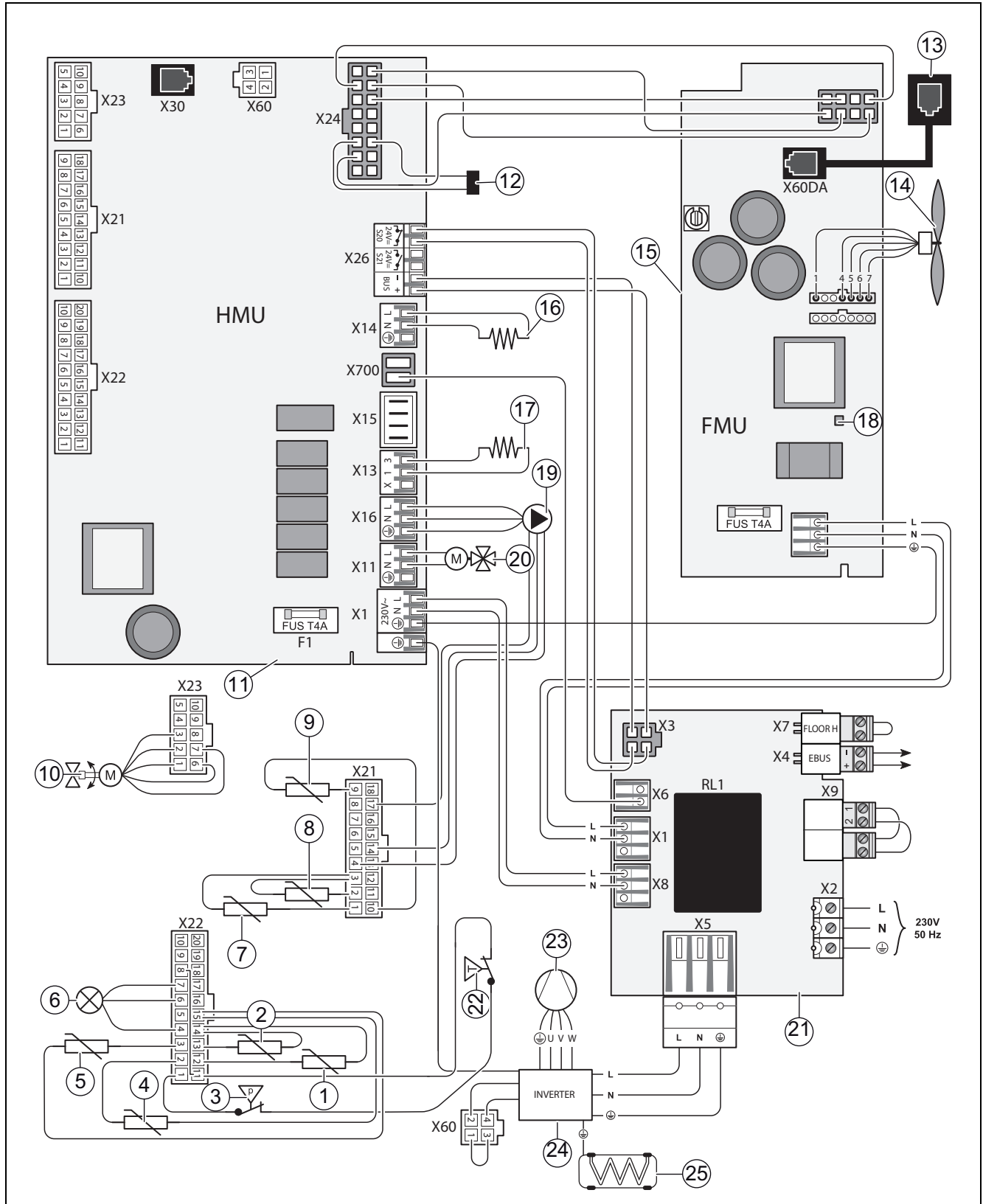


- 1 eBUS line and limit thermostat line cable duct
  - 2 Power supply cable duct
1. Measure the diameter of the cable.
  2. Drill a hole the same size as the cable diameter in the cable duct.
  3. Route the cable through the cable duct.
  4. Tighten the cable duct with two open-end spanners.

# 5 Assembly and installation

## 5.5 Connection diagrams

### VWL 230 V connection diagram



- |   |  |    |   |
|---|--|----|---|
| 1 | Temperature sensor of the ribbed pipe heat exchanger | 6  | Coolant circuit temperature sensor          |
| 2 | Temperature sensor after the plate heat exchanger    | 7  | Heat pump heating flow temperature sensor   |
| 3 | Coolant circuit pressure switch                      | 8  | Heat pump heating return temperature sensor |
| 4 | Compressor inlet temperature sensor                  | 9  | Air inlet temperature sensor                |
| 5 | Compressor outlet temperature sensor                 | 10 | Electronic expansion valve                  |



|    |                                  |    |   |
|----|----------------------------------|----|---|
| 11 | Main PCB                         | 19 | Heating circuit high-efficiency pump with flow sensor |
| 12 | Coding resistance                | 20 | 4-way valve   |
| 13 | Diagnostics software connection  | 21 | PCB installation                                      |
| 14 | Fan                              | 22 | Overheating protection                                |
| 15 | Fan PCB                          | 23 | Rotary piston compressor                              |
| 16 | Crankcase heating                | 24 | Inverter box  |
| 17 | Drain pan electrical heating rod | 25 | Heat exchanger temperature sensor                     |
| 18 | LED status display               |    |   |

## 6 Start-up

### 6 Start-up

#### 6.1 Run the start-up

1. Before starting up the product, read through the operating instructions.
2. Check that the electrical partition is installed.
3. Check that the hydraulic and electric connections are correctly designed.
4. Check that a dirt filter is installed in the heat pump return.
5. Check whether an expansion relief valve, an expansion vessel and a pressure gauge are installed.
6. Check the leak-tightness of the connections.
7. Open all the heating circuit valves.

#### 6.2 Heat pump operating concept



##### Caution.

##### Risk of material damage caused by incorrect handling.

Incorrect settings at installer level may cause damage to the heating installation.

- ▶ Only access the installer level if you are an approved competent person.

The operating concept and operation of the heat pump is described in the operating instructions for the heat pump.

##### Menu → Installer level

- You can call up the installer level using code 17.

#### 6.3 Running through the installation assistant

The installation assistant is launched when the heat pump is switched on for the first time.

You must confirm the launching of the installation assistant. Once confirmed, all heating demands from the heat pump are blocked. This status remains until the installation assistant is completed or cancelled.

Set the system diagram number according to the schematic drawings in the appendix (→ Page 26).


##### 6.3.1 Setting the language

##### Menu → Basic settings → Language

- You can use this function to set the desired language.

##### 6.3.2 Telephone number for the competent person

You can store your telephone number in the appliance menu.

The operator can display it in the information menu. The telephone number can be up to 16 digits long and must not contain any spaces. If the telephone number is shorter, end the entry after the last digit by pressing the right-hand selection button .

All of the digits to the right will be deleted.

#### 6.4 Calling up Live Monitor (checking status codes)

##### Menu → Live Monitor

- You can use this function to call up the status code of the heat pump, which provides you with information about the current operating condition of the heat pump.

#### 6.5 Calling up statistics

##### Menu → Installer level → Test menu → Statistics

- You can use this function to call up the statistics for the heat pump.

#### 6.6 Filling the heating circuit

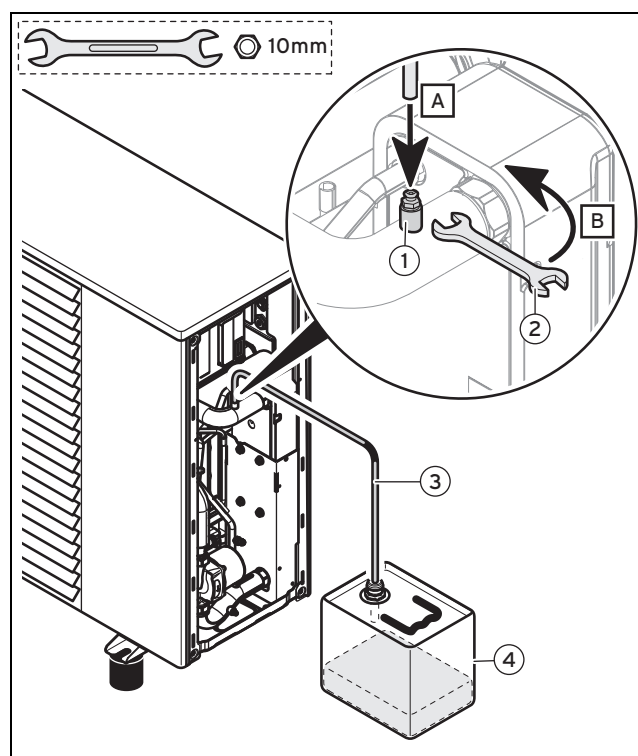


##### Note

We recommend using ethylene glycol with corrosion-inhibiting additives.

If no frost protection has been poured in, the product will not be protected in the event of a power cut when there is frost.

Conditions: SW10 open-end spanner



- 1 Heating circuit purging valve
- 2 Open-end spanner (on-site)
- 3 Hose
- 4 Collecting container (on-site)

- ▶ To purge the heating circuit during the filling procedure, use a filling pump.
- ▶ Connect one end of the hose (3) to the drain valve.
- ▶ When purging, insert the other end of the hose (3) into the mixing container (4).
- ▶ Open the filling valve using an open-end spanner (2).
- ▶ To purge the heating circuit, open the purging valve by a 1/4 rotation (B) using an open-end spanner.

- ▶ Increase the operating pressure in the heat pump heating circuit.
  - Operating pressure: 0.15 ... 0.2 MPa (1.5 ... 2 bar)



### Note

The pressure level may fall in the first month following start-up. It may also vary depending on the outside temperature.

**Conditions:** If you are using glycol

- ▶ The glycol must not escape into the outflow or the environment.
- ▶ Prepare a mixture with suitable glycol (max. 50% ethylene glycol) in order to protect the heat pump against frost according to the regional minimum temperatures.



### Note

If no frost protection has been poured in, the product will not be protected in the event of a power cut when there is frost.

- ▶ Use a frost protection tester to ensure the correct dosage.

## 6.7 Preparing the heating water



### Caution.

**Risk of material damage if the heating water is treated with unsuitable frost and corrosion protection agents.**

Frost and corrosion protection agents may cause changes in the seals, noises during heating and may lead to further damage.

- ▶ Do not use any unsuitable frost and corrosion protection agents.

Mixing additives with the heating water may result in material damage. However, no incompatibility with Vaillant units has been detected with proper use of the following products over a long period.

- ▶ When using additives, follow the manufacturer's instructions without exception.



### Note

Vaillant accepts no liability for the compatibility of any additive or its effectiveness in the rest of the heating installation.

### Additives for cleaning measures (subsequent flushing required)

- Fernox F3
- Sentinel X 300
- Sentinel X 400

### Additives intended to remain permanently in the system

- Fernox F1
- Fernox F2
- Sentinel X 100

- Sentinel X 200

### Additives for frost protection intended to remain permanently in the system

- Fernox HP 15 or HP15c
- Sentinel X 500
- ▶ Inform the operator about the measures required if you have used these additives.
- ▶ Inform the operator about the measures required for frost protection.

### Permissible water hardness



### Note

Contact the local water supply company for further information on water quality.

- ▶ Observe all applicable national regulations and technical standards when treating the filling and supplementary water.

Provided the national regulations and technical standards do not stipulate more stringent requirements, the following applies:

You must treat the heating water in the following cases:

- If the entire filling and supplementary water volume during the operating life of the system exceeds three times the nominal volume of the heating installation,
- If the limit values shown in the following tables are not observed.

| Total heating output | Total hardness at smallest boiler heating surface <sup>1)</sup> |   |   |
|----------------------|---|---|---|
|                      | 20 l/kW   | > 20 l/kW<br>< 50 l/kW                          | > 50 l/kW                                       |
| kW                   | mol/m <sup>3</sup> (mg/l<br>CaCO <sub>3</sub> )                 | mol/m <sup>3</sup> (mg/l<br>CaCO <sub>3</sub> ) | mol/m <sup>3</sup> (mg/l<br>CaCO <sub>3</sub> ) |
| < 50                 | No requirement  | 2 (200)   | 0,02 (2,0)                                      |
|                      | < 3 <sup>2)</sup> (300 <sup>2)</sup> )                          |   |   |
| > 50 to 200          | 2 (200)   | 1,5 (150)                                       | 0,02 (2,0)                                      |

1) Of the specific system volume (nominal capacity in litres/heating output; on systems with more than one boiler, the lowest individual heating output must be set). These values only apply up to three times the system volume for filling and supplementary water. If three times the system volume is exceeded, the water must be treated in accordance with the specifications from the VDI (softening, desalting, hardness stabilisation or blowing down). This is exactly the same as if the limit values in the table were exceeded

2) On systems with circulation water heaters and for systems with electric heating elements

### Permissible salt content

| Heating water characteristics    | Unit  | Low-salt                      | Saline                     |
|----------------------------------|-------|-------------------------------|----------------------------|
| Electrical conductivity at 25 °C | µS/cm | < 100                         | 100 ... 1,500              |
| Appearance                       | —     | Free of sedimentary materials |                            |
| pH value at 25 °C                | —     | 8,2 ... 10,0 <sup>1)</sup>    | 8,2 ... 10,0 <sup>1)</sup> |
| Oxygen                           | mg/l  | < 0.1                         | < 0.02                     |

## 6.8 Filling the heating installation



### Caution.

**Risk of material damage due to heating water that is extremely calciferous or corrosive or contaminated by chemicals.**

Unsuitable tap water damages the seals and diaphragms, blocks components in the product and heating installation through which the water flows and causes noise.

- ▶ Only fill the heating installation with suitable heating water.
- ▶ In case of doubt, ask a competent person for details.



### Note

If a heat exchanger module is used, the heating circuit must be topped up with heating water.

**Conditions:** System separation with a heat exchanger module

- ▶ Connect the filling cock with the heating water supply using a cold water valve where possible.
- ▶ Open all radiator valves (thermostatic radiator valves) of the heating installation.
- ▶ Open the cold water valve.
- ▶ Slowly open the filling cock.
- ▶ Fill it with water until the required filling pressure is reached.
- ▶ Close the cold water valve.
- ▶ Purge all radiators.
- ▶ Then check the filling pressure on the display.
- ▶ Top up with more water if necessary.
- ▶ Close the filling cock.

## 6.9 Activating the heat pump

1. Ensure the maximum flow temperature setting matches the heating installation.
2. To fully activate the heating installation, observe the installation instructions for the system controller.
3. Switch on the line protection switch in the fuse box which is connected to the heat pump.

## 6.10 Checking the product's operation

1. Ensure that the external control equipment (thermostats, external sensors, etc.) are sending a heating demand to the heat pump. When configuring several areas, test heating circuit by heating circuit and ensure that the appropriate heating circuit gets warmer.
2. Ensure that all heating circuit thermostatic radiator valves are open.
3. If necessary, balance the heat generator.

## 6.11 Adjusting the heating circuit

### 6.11.1 Purging the heating circuit

**Conditions:** SW14 open-end spanner

- ▶ Connect one end of the hose to the purging valve.
- ▶ In order to collect the residual glycol when purging the heating circuit, insert the other end of the hose into the mixing container.
- ▶ Close the stop valves on the back of the product.
- ▶ Increase the pressure in the heating circuit.
- ▶ Open the purging valve with an open-end spanner.
- ▶ Open the lower stop valve on the back of the product.
- ▶ If liquid escapes from the pipe, close the purging valve.
- ▶ Check the pressure in the heating circuit. If necessary, increase it.
  - Operating pressure: 0.15 ... 0.2 MPa (1.5 ... 2 bar)
- ▶ Open the service valves on the back of the product.
- ▶ Remove the hose and the mixing container.

### 6.11.2 Adjusting the heating circuit flow rate

The product is designed to operate above a minimum flow rate. If the product is operated with the minimum flow rate, this results in a loss of energy and efficiency. The heating comfort is still guaranteed but the energy savings are reduced.

|                       | VWL 85/2  | VWL 115/2 |
|-----------------------|-----------|-----------|
| Minimum flow rate     | 380 l/h   | 540 l/h   |
| Recommended flow rate | 1,400 l/h | 1,900 l/h |

You can read the flow rate directly from the controller. Depending on the type of liquid in the heating circuit, the flow rate displayed on the controller may be exaggerated.

Example: If you use a 30% mixture of propylene glycol and the liquid temperature is 5 °C, you must subtract 400 l/h from the value shown on the display.

- ▶ Use the following table to compare the various exaggeration flow rate values depending on liquid type.

| Flow rate increase (l/h) |                      | Temperature 5 °C | Temperature 15 °C | Temperature 25 °C |
|--------------------------|----------------------|------------------|-------------------|-------------------|
| Liquid type              | Water                | 0                | 0                 | 0                 |
|                          | 60% alcohol          | 0                | 0                 | 0                 |
|                          | 30% propylene glycol | 400              | 240               | 120               |
|                          | 50% propylene glycol | 650              | 500               | 400               |
|                          | 30% ethylene glycol  | 120              | 0                 | 0                 |
|                          | 50% ethylene glycol  | 400              | 140               | 50                |



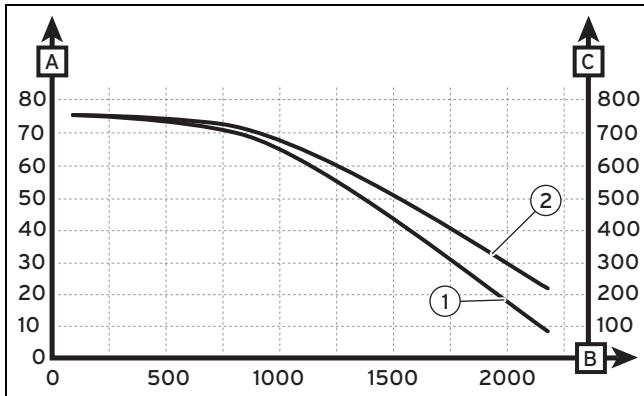
### Note

Insufficient purging may lead to deviations in the flow rate.

- ▶ If you cannot reach the minimum flow rate, install an additional pump.

- ▶ If you cannot reach the recommended flow rate, adjust the heating circuit pressure on the controller and, if necessary, use a bypass valve (item 50).

### 6.11.2.1 Available pressure in the heat pump heating circuit



- |                                       |                              |
|---------------------------------------|------------------------------|
| 1 VWL 85/2 (water temperature 20 °C)  | A Remaining feed head (kPa)  |
| 2 VWL 115/2 (water temperature 20 °C) | B Flow rate (l/h)            |
|                                       | C Remaining feed head [mbar] |

### 6.11.3 Adapting the unit to the heating installation

The installation assistant is launched when the product is switched on for the first time.

If you have already filled the heating installation and terminated the installation assistant, but want to set the most important system parameters again, you can also call up the **Configuration** menu point.

Menu → **Installer level Configuration**

#### 6.11.3.1 Heat pump setting parameters

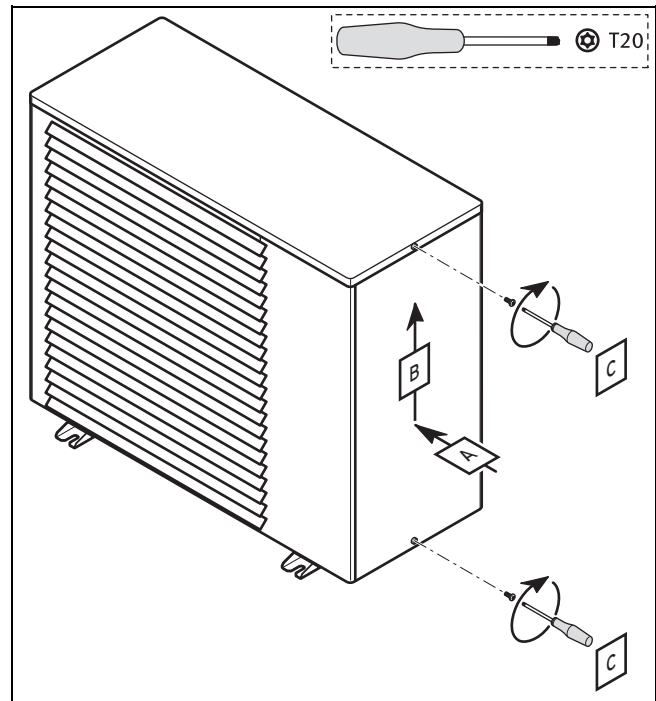
To individually set the heat pump, you can adjust certain parameters in the **Configuration** menu.

Menu → **Installer level Configuration**

Additional setting data is listed in the appendix.

Heat pump setting parameters (→ Page 37)

### 6.12 Installing the side cladding



- ▶ Install the side cladding.

### 6.13 Instructing the operator

1. Explain the how the system operates to the operator.
2. Draw particular attention to the safety information, which the operator must follow.
3. Make the operator aware of the need for regular maintenance (maintenance contract).
4. Explain to the operator how to check the system's water volume/filling pressure.

## 7 Maintenance

### 7.1 Observing maintenance intervals

1. Only carry out maintenance work if you are a competent person.
2. Carry out annual maintenance.

### 7.2 Preparing for maintenance

#### 7.2.1 Procuring spare parts

The original components of the unit were also certified as part of the CE declaration of conformity. Information about available Vaillant genuine spare parts is available by contacting the contact address provided on the reverse of this document.

- ▶ If you require spare parts for maintenance or repair work, use only Vaillant genuine spare parts.

## 7 Maintenance

### 7.3 Instructions before carrying out maintenance work

Observe the basic safety rules before carrying out maintenance work or installing spare parts.



#### **Danger!**

**Risk of injury due to unauthorised access to the coolant circuit.**

Escaping coolant may cause freezing if the exit point is touched.

- ▶ Only carry out work on the coolant circuit if you have been trained to do so and if you have the required protective clothing.
- ▶ Avoid skin and eye contact with the coolant.

- ▶ Switch the system off.
- ▶ Disconnect the system from the power supply.
- ▶ Where necessary, disconnect the heating circuit from the product by using the stop valves.
- ▶ If you have to replace parts on the heating circuit, you must first drain the product.
- ▶ When working on the product, protect all electric components from spray water.

### 7.4 Yearly maintenance

- ▶ Check that the safety devices are functioning properly.
- ▶ Check the heating circuit's fill pressure.
- ▶ Ensure that there are no traces of rust or oil on the coolant circuit components.
- ▶ Ensure that the product components are neither worn nor defective.
- ▶ Check that all wires sit securely in the connectors.
- ▶ Check the product's earthing.
- ▶ Check the heating pump's flow temperature and the settings.
- ▶ Remove any dust from the electronics box and the inverter box.
- ▶ Clean the ribbed pipe heat exchanger and ensure that air circulates between the fins and around the product.
- ▶ Check that the fan rotates freely.
- ▶ Check that condensate can escape freely from the heat pump by removing the adaptor underneath the heat pump.
- ▶ Clean the product as described in the operating instructions.

### 7.5 Cleaning the product

#### 7.5.1 Cleaning the front

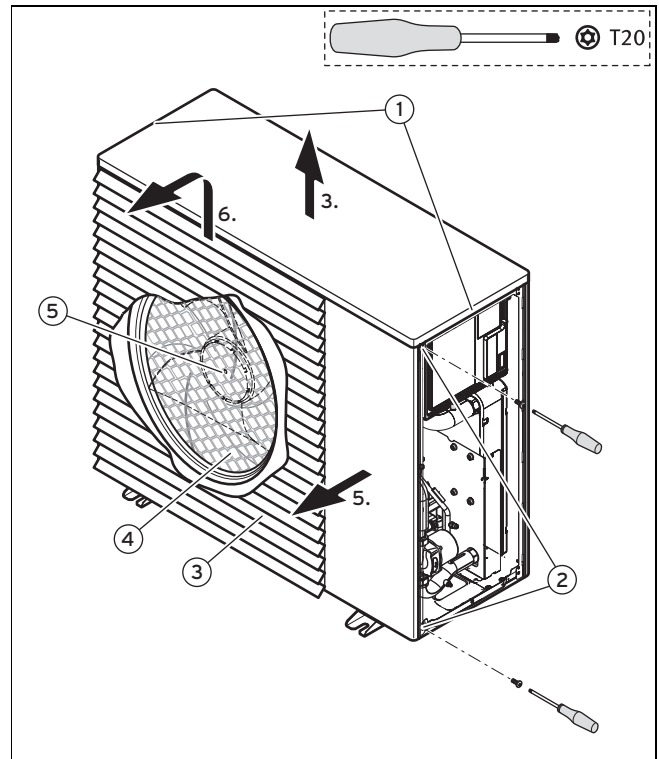


#### **Warning.**

**Risk of injury due to sharp-edged casing.**

The product's casing sections have sharp edges.

- ▶ Wear gloves when installing or dismantling the product's casing sections.



1. Remove the side casing. (→ Page 11)
2. Remove both screws (1).
3. Lift off the cover.
4. Remove both screws (2) on the right front casing.
5. Remove the right front casing.
6. Lift the louvred grill (3) upwards.
7. Remove the fan grill casing (4).
8. Remove the nut (5) from the fan.
9. Remove the fan.
10. Clean the product and the ribbed pipe heat exchanger.

#### 7.5.2 Cleaning the back

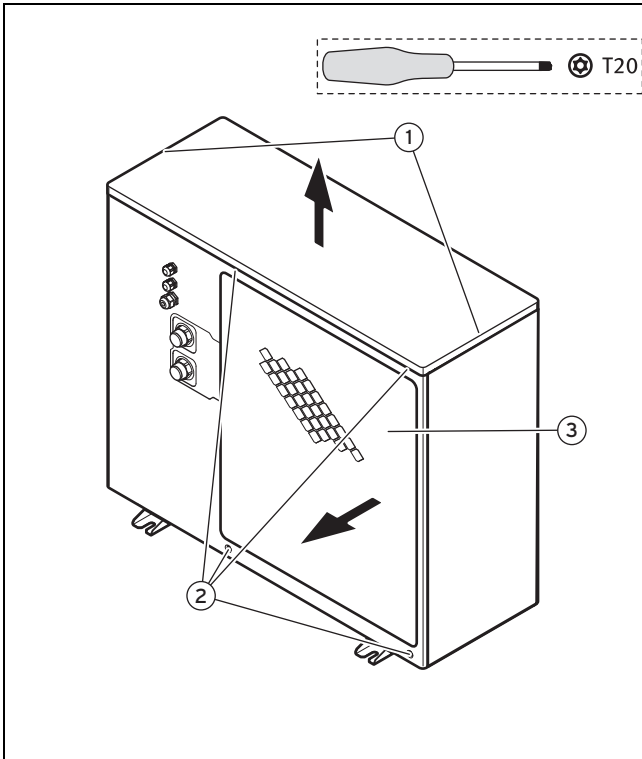


#### **Warning.**

**Risk of injury due to sharp-edged casing.**

The product's casing sections have sharp edges.

- ▶ Wear gloves when installing or dismantling the product's casing sections.

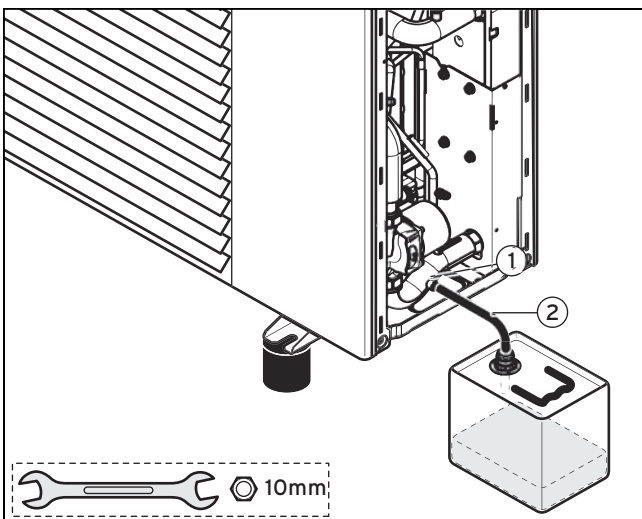


1. Remove the side casing. (→ Page 11)
2. Remove both screws (1).
3. Lift off the cover.
4. Remove the four screws (2) and remove the mesh (3).
5. Clean the product.

## 7.6 Draining the product

**Conditions:** SW10 open-end spanner

- ▶ Disconnect the product from the power supply.



- 1 Heating circuit drain cock      2 Drain hose
1. Close the stop valves on the back of the heat pump.
  2. To drain the heating circuit, connect a hose to the drain cock or place a vessel underneath the drain cock.
  3. Open the drain cock with an open-end spanner.



### Note

If necessary, you can drain the heating installation using this drain cock by opening the stop valves on the back of the heat pump.

## 7.7 Checking the product's status codes

Menu → Live Monitor

You can check the product's status codes at any time to see which operating condition the heat pump is in. You can read these codes on the display of the heat pump control module or hydraulic station VWZ MEH 61.

## 7.8 Checking the electrical installation

- ▶ Check the electrical installation and take all relevant directives into account.

### Checking the cable

If the product's mains power cable is damaged, then, in order to avoid danger, only the manufacturer, the Customer Service team or a similarly qualified person should replace the mains power cable.

- ▶ To replace the mains power cable, see Carrying out the electrical installation (→ Page 14).

## 7.9 Start-up following maintenance

1. After the maintenance work has been completed, start up the product – see Start-up (→ Page 18).
2. If you have carried out work on load-bearing parts, check that they are securely fitted.
3. When you have completed work on the product, carry out an operational and safety test.

# 8 Troubleshooting

## 8.1 Troubleshooting

You should carry out the following tests before introducing additional steps:

- ▶ Make absolutely sure that the power supply was not cut and that the product is correctly connected.
- ▶ Ensure that the service valves are open.
- ▶ Check that all external controllers are correctly connected.

## 8.2 Fault codes

The fault codes are described in a table in the Appendix.

Fault codes (→ Page 40)

In the event of a fault, a fault code number is shown in the controller's display.

- ▶ Carry out all necessary repairs.
- ▶ Switch the product on/off using the partition.

## 8 Troubleshooting

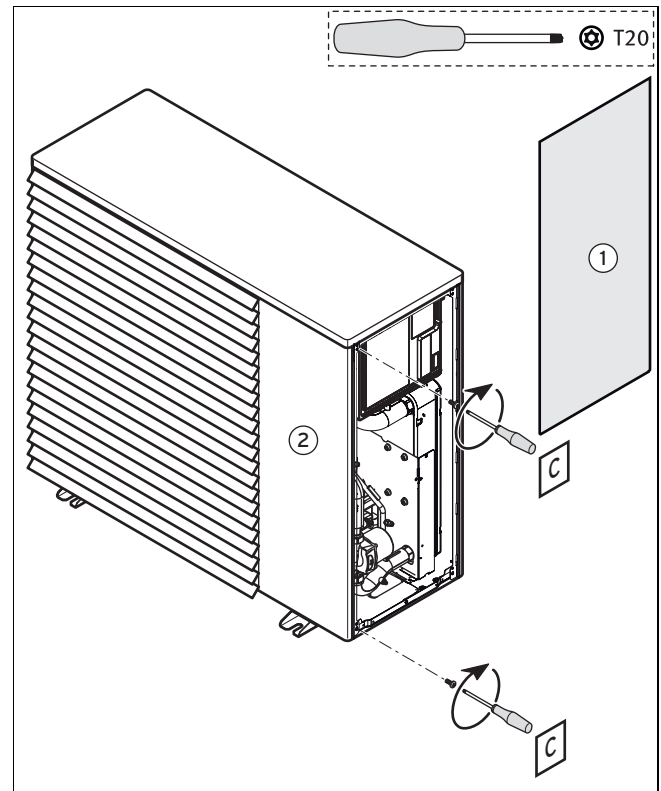
### 8.3 Carrying out the actuator test

Menu → Installer level → Test menu → Sensor/actuator test

You can check that the components of the heating installation are functioning correctly using the sensor/actuator test.

| Display | Test programme                                     |
|---------|--|
| T.0.01  | Heating pump power                                 |
| T.0.05  | Fan power  |
| T.0.07  | 4-way valve (circuits for thawing are not counted) |
| T.0.08  | Position of the electronic expansion valve         |
| T.0.09  | Heating coil compressor                            |
| T.0.13  | Flow temperature                                   |
| T.0.14  | Return temperature                                 |
| T.0.15  | Heating circuit pressure                           |
| T.0.16  | Heating circuit flow rate                          |
| T.0.17  | Lockout contact S20                                |
| T.0.66  | Air inlet temperature                              |
| T.0.26  | Compressor outlet temperature                      |
| T.0.27  | Compressor inlet temperature                       |
| T.0.29  | Heat exchanger temperature                         |
| T.0.30  | High pressure                                      |
| T.0.31  | Condensation temperature                           |
| T.0.33  | Evaporation temperature                            |
| T.0.34  | Superheating target value                          |
| T.0.35  | Superheating actual value                          |
| T.0.36  | Subcooling actual value                            |
| T.1.37  | Outside temperature                                |
| T.1.38  | DCF status   |
| T.1.59  | Multi-function output 1                            |
| T.1.60  | Multi-function output 2                            |
| T.1.61  | Diverter valve 1                                   |
| T.1.62  | Flow sensor  |
| T.1.63  | Cylinder sensor                                    |
| T.1.64  | Multi-function input                               |
| T.1.65  | Energy supply company input                        |
| T.1.66  | Inlet temperature                                  |
| T.1.67  | High-pressure switch                               |
| T.1.68  | Compressor rotational speed                        |
| T.1.69  | Condensate pan heating                             |
| T.1.15  | Water pressure                                     |

### 8.4 Resetting the safety cut-out



If the product overheats, it switches itself off. When the operating temperature has dropped, the safety cut-out must be reset before starting up the product again.



#### **Danger!**

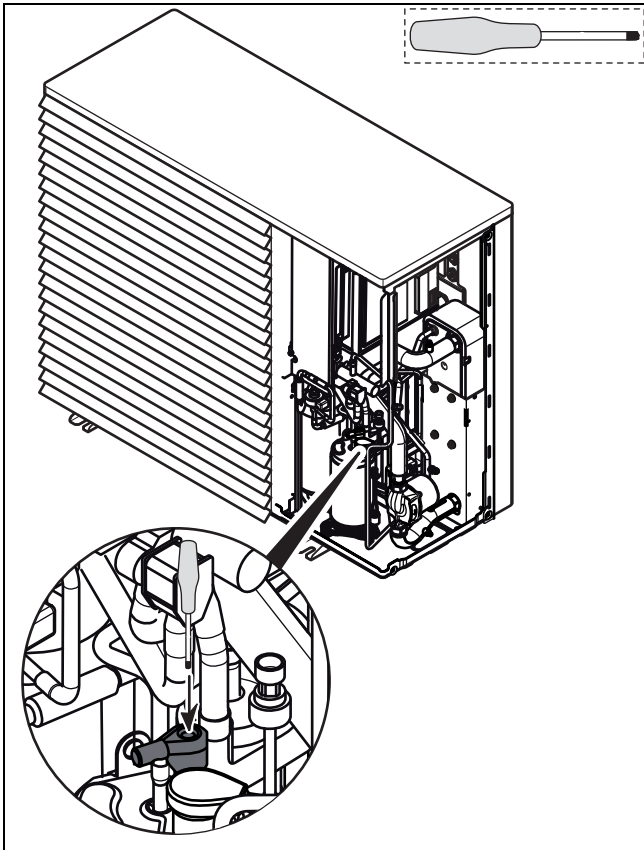
#### **Risk of death from live connections!**

Risk of death from electric shock when working on live connections.

- ▶ Do not open the electronics box.

- ▶ Remove the side casing (1) and (2).





- ▶ Press on the safety cut-out with a screwdriver until you hear a click.



#### Note

The safety cut-out can only be reset once the operating temperature has fallen below 120 °C.

## 9 Decommissioning

### 9.1 Temporary decommissioning

1. Switch the product off.
2. Disconnect the product from the power supply.

### 9.2 Permanently decommissioning

1. Switch the product off.
2. Disconnect the product from the power supply.
3. Drain the product. (→ Page 23)
4. Dispose of or recycle the product and its components.

## 10 Disposal

### 10.1 Disposing of the product and accessories

#### Product

Do not dispose of your product or any accessories as household waste.

- ▶ Ensure that your old unit and any accessories are disposed of properly.
- ▶ Observe all relevant regulations.

#### Packaging

- ▶ Sort the rubbish into recyclable (carton, plastic, etc.) and non-recyclable parts (packaging straps, etc.).
- ▶ Recycle the product packaging according to all relevant regulations.



If your heat pump system is marked with this symbol, it does not belong with your household waste at the end of its useful life.

- ▶ Instead, take the product to a collection point for recycling electrical and electronic devices.

For more information on where to take your used electrical and electronic devices, contact your town or district authorities, or waste disposal company.

### 10.2 Arranging disposal of coolant



#### Warning.

#### Risk of damage to the environment.

This heat pump contains R 410 A coolant. The coolant must not be allowed to escape into the atmosphere. R 410 A is a fluorinated greenhouse gas covered by the Kyoto Protocol, with a GWP of 1725 (GWP = Global Warming Potential).

- ▶ Before the product is disposed of, have the coolant which it contains completely drained into a suitable vessel so that it can then be recycled or disposed of in accordance with regulations.

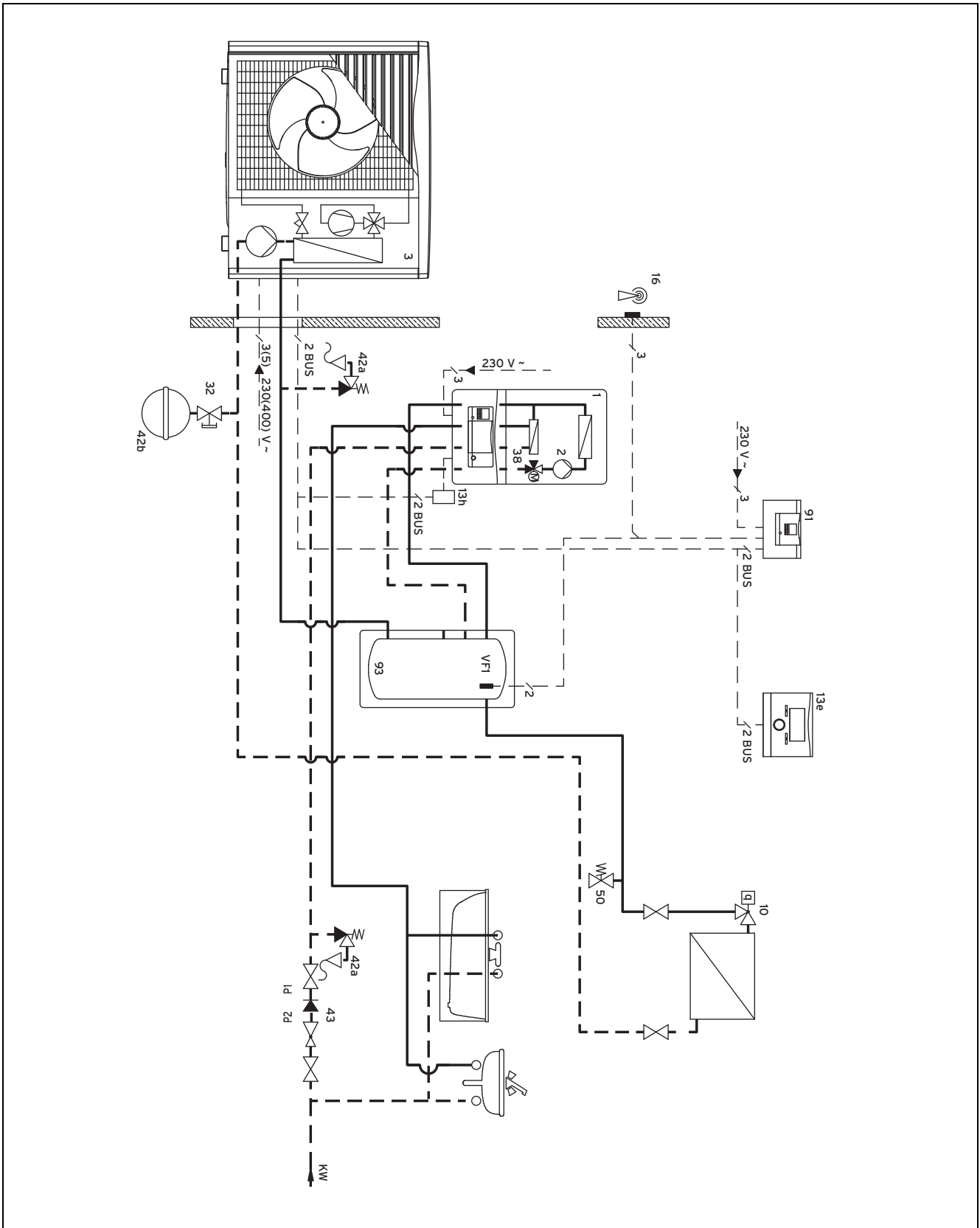
The competent person who installed the heat pump must dispose of the coolant.

Personnel who are approved for energy recovery must have the relevant certification that corresponds to the valid regulations.

Appendix

A System diagrams

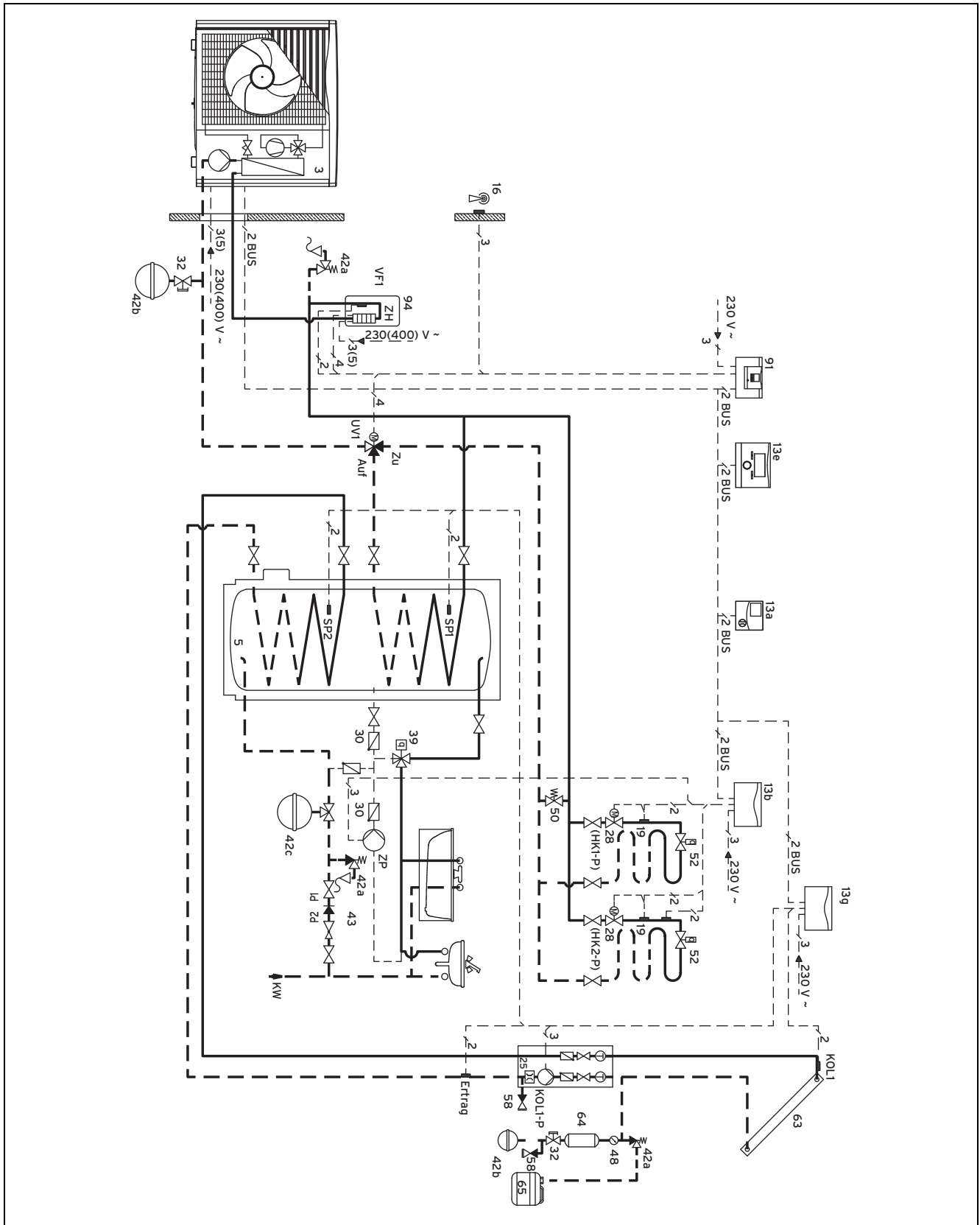
A.1 System diagram 8, variant E



- |   |                     |     |                             |
|---|---------------------|-----|-----------------------------|
| 1 | Heat generator      | 10  | Thermostatic radiator valve |
| 2 | Heat generator pump | 13e | System controller           |
| 3 | Heat pump           | 13h | Bus coupler                 |

|     |  |     |   |
|-----|--|-----|---|
| 16  | Outside temperature sensor/DCF receiver  | 50  | Differential-pressure bypass valve      |
| 32  | Cap valve                                | 91  | VWZ AI VWL X/2 heat pump control module |
| 38  | Diverter valve                           | 93  | VWZ MPS 40 compact buffer cylinder      |
| 42a | Expansion relief valve                   | KW  | Cold water                              |
| 42b | Diaphragm expansion tank                 | VF1 | Flow temperature sensor 1               |
| 43  | Safety group – drinking water connection |     |   |

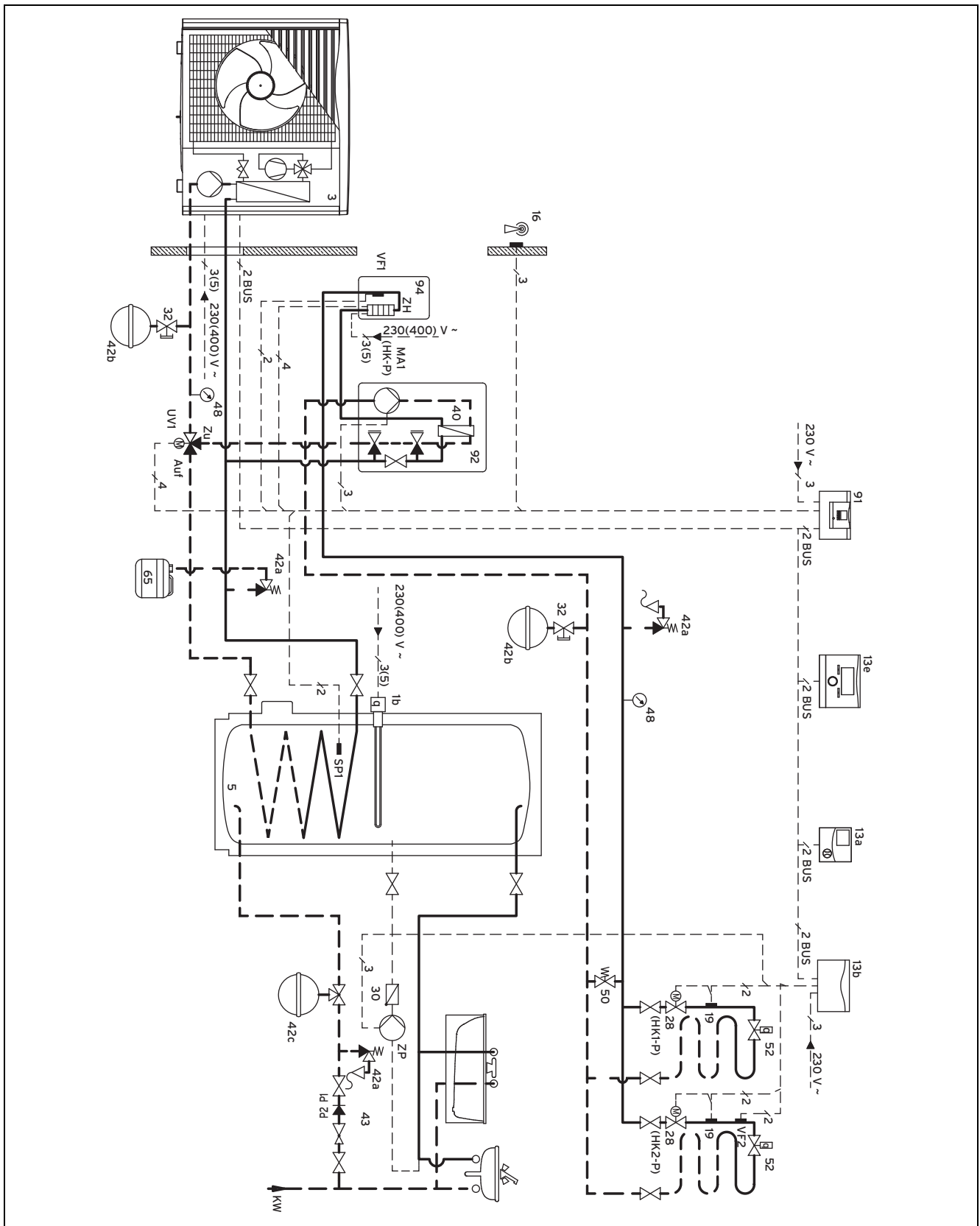
## A.2 System diagram 8, variant F



- |     |                             |    |   |
|-----|-----------------------------|----|---|
| 3   | Heat pump                   | 16 | Outside temperature sensor/DCF receiver |
| 5   | Domestic hot water cylinder | 19 | Limit thermostat                        |
| 13a | Remote control unit         | 25 | Solar pump unit                         |
| 13b | Mixer module                | 28 | Zone valve                              |
| 13e | System controller           | 30 | Non-return valve                        |
| 13g | Solar module                | 32 | Cap valve                               |

|     |   |       |  |
|-----|---|-------|--|
| 39  | Thermostat mixing valve                     | 91    | VWZ AI VWL X/2 auxiliary module                    |
| 42a | Expansion relief valve                      | 94    | VWZ MEH 60 auxiliary heating module                |
| 42b | Diaphragm expansion tank                    | HK1-P | Heating pump 1                                     |
| 42c | Diaphragm expansion tank for drinking water | HK2-P | Heating pump 2                                     |
| 43  | Safety group – drinking water connection    | KOL1  | Collector temperature sensor for collector field 1 |
| 48  | Pressure gauge                              | KOL1- | Solar pump for collector field 1                   |
| 50  | Differential-pressure bypass valve          | P     |  |
| 52  | Individual room control valve               | KW    | Cold water   |
| 58  | Fill and drain valve                        | SP1   | Cylinder temperature sensor                        |
| 63  | VFK solar flat collector                    | SP2   | Cylinder temperature sensor (solar cylinder)       |
| 64  | Solar in-line vessel                        | VF1   | Flow temperature sensor 1                          |
| 65  | Collecting container                        | ZP    | Circulation pump                                   |

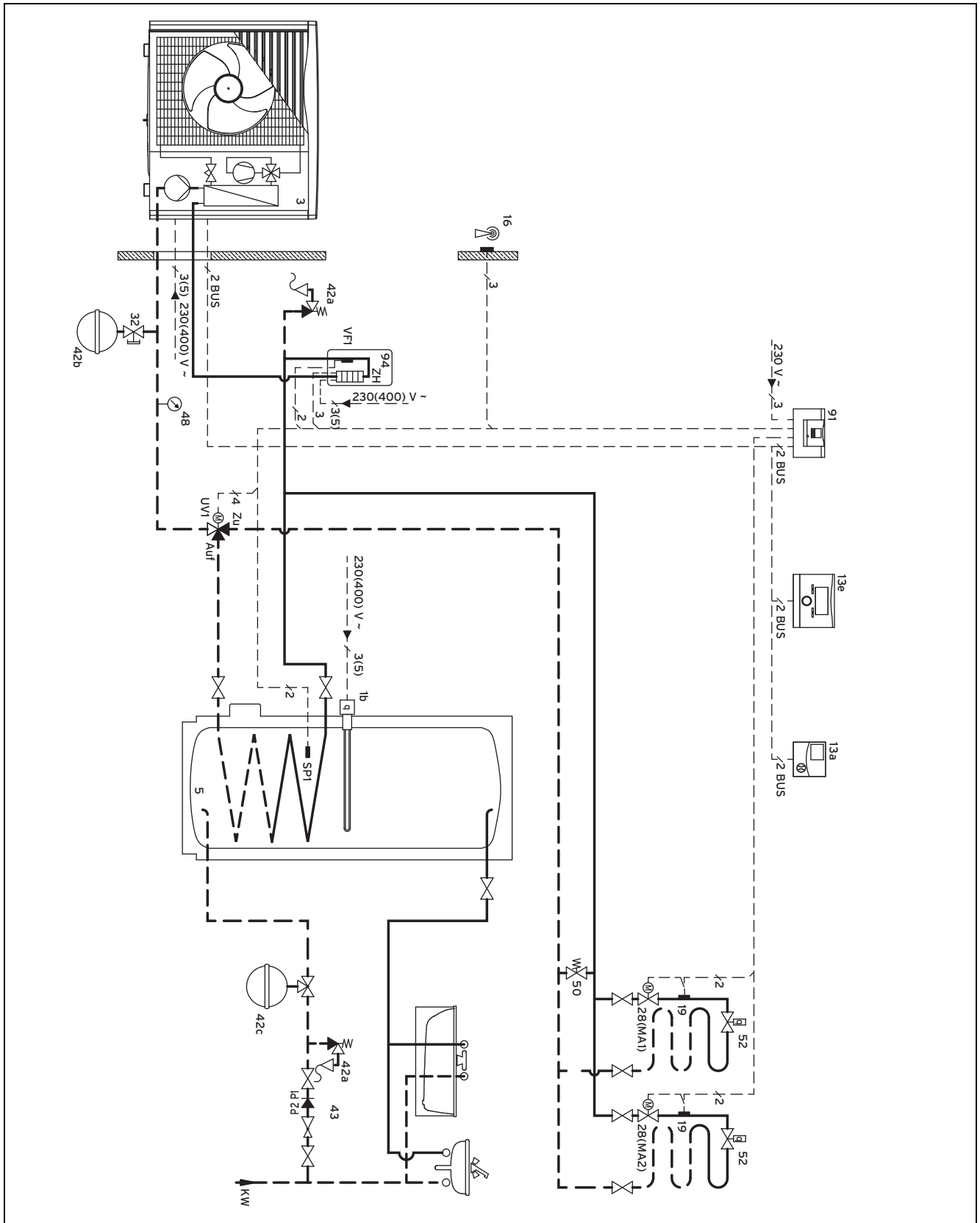
## A.3 System diagram 10, variant B



- |     |  |    |   |
|-----|--|----|---|
| 1b  | Auxiliary heater for hot water support | 16 | Outside temperature sensor/DCF receiver |
| 3   | Heat pump                              | 19 | Limit thermostat                        |
| 5   | Domestic hot water cylinder            | 28 | Zone valve                              |
| 13a | Remote control unit                    | 30 | Non-return valve                        |
| 13b | Mixer module                           | 32 | Cap valve                               |
| 13e | System controller                      | 40 | Heat exchanger                          |

|     |   |       |                             |
|-----|---|-------|-----------------------------|
| 42a | Expansion relief valve                      | HK-P  | Heating pump 1              |
| 42b | Diaphragm expansion tank                    | HK1-P | Heating pump 1              |
| 42c | Diaphragm expansion tank for drinking water | HK2-P | Heating pump 2              |
| 43  | Safety group – drinking water connection    | KW    | Cold water                  |
| 48  | Pressure gauge                              | MA    | Multi-relay output          |
| 50  | Differential-pressure bypass valve          | UV1   | Diverter valve 1            |
| 52  | Individual room control valve               | SP1   | Cylinder temperature sensor |
| 65  | Collecting container                        | VF1   | Flow temperature sensor 1   |
| 91  | VWZ AI VWL X/2 auxiliary module             | VF2   | Flow temperature sensor 2   |
| 92  | VWZ MWT 150 heat exchanger module           | ZP    | Circulation pump            |
| 94  | VWZ MEH 60 auxiliary heating module         |       |                             |

## A.4 System diagram 12, variant A



- 1b Auxiliary heater for hot water support
- 3 Heat pump
- 5 Domestic hot water cylinder
- 13a Remote control unit
- 13e System controller
- 16 Outside temperature sensor/DCF receiver

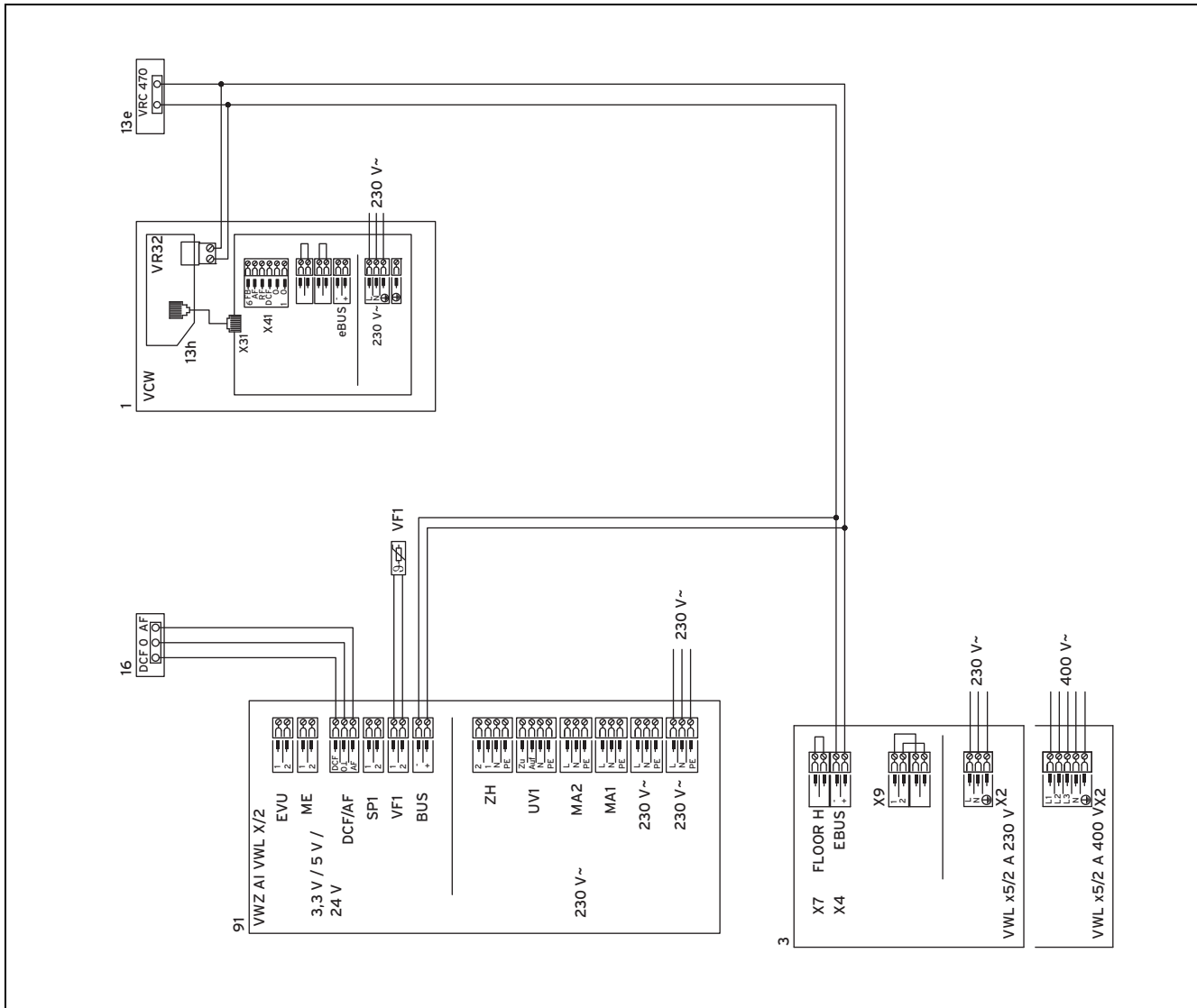
- 19 Limit thermostat
- 28 Zone valve
- 32 Cap valve
- 42a Expansion relief valve
- 42b Diaphragm expansion tank
- 42c Diaphragm expansion tank for drinking water



- |    |  |     |                                     |
|----|--|-----|-------------------------------------|
| 43 | Safety group – drinking water connection | 94  | VWZ MEH 60 auxiliary heating module |
| 48 | Pressure gauge                           | KW  | Cold water                          |
| 50 | Differential-pressure bypass valve       | UV1 | Diverter valve 1                    |
| 52 | Individual room control valve            | VF1 | Flow temperature sensor 1           |
| 91 | VWZ AI VWL X/2 auxiliary module          |     |                                     |

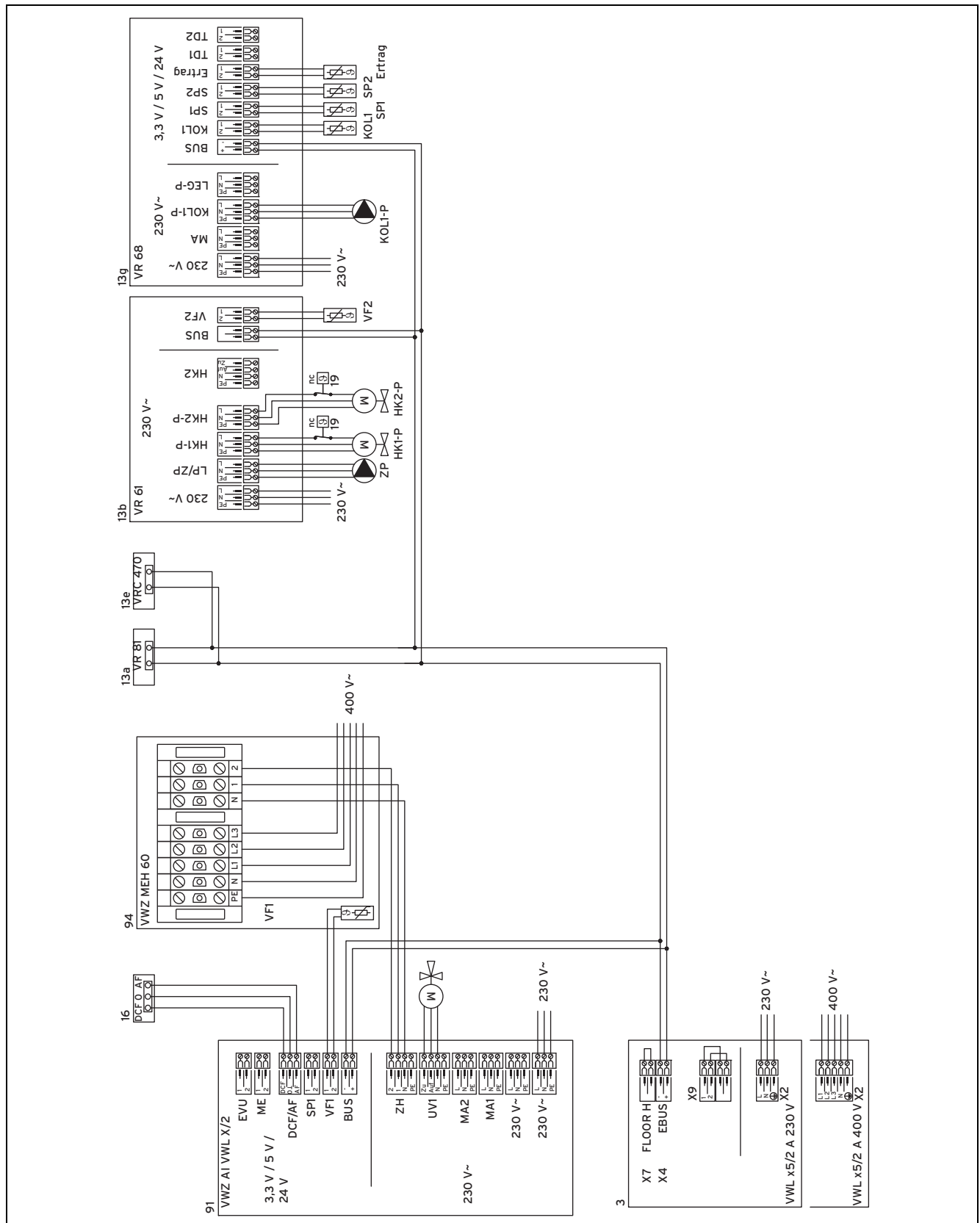
## B Wiring diagrams

### B.1 Wiring diagram 8, variant E



- |     |                   |     |   |
|-----|-------------------|-----|---|
| 1   | Heat generator    | 16  | Outside temperature sensor/DCF receiver |
| 3   | Heat pump         | 91  | VWZ AI VWL X/2 auxiliary module         |
| 13e | System controller | VF1 | Flow temperature sensor 1               |
| 13h | Bus coupler       |     |   |

## B.2 Wiring diagram 8, variant F

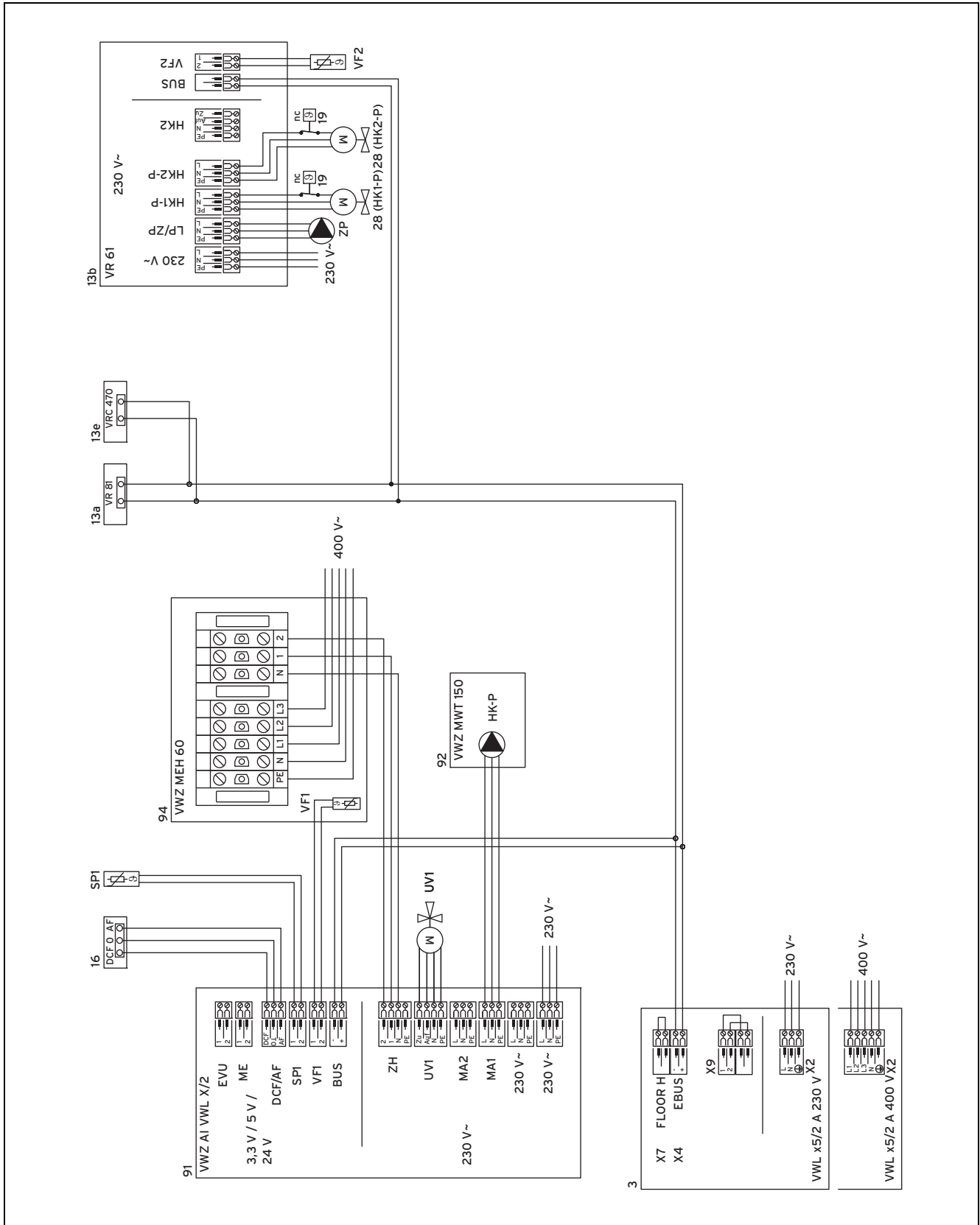


- |     |   |       |  |
|-----|---|-------|--|
| 3   | Heat pump                               | 19    | Limit thermostat                                   |
| 13a | Remote control unit                     | 91    | VWZ AI VWL X/2 auxiliary module                    |
| 13b | Mixer module                            | 94    | VWZ MEH 60 auxiliary heating module                |
| 13e | System controller                       | HK1-P | Heating pump 1                                     |
| 13g | Solar module                            | HK2-P | Heating pump 2                                     |
| 16  | Outside temperature sensor/DCF receiver | KOL1  | Collector temperature sensor for collector field 1 |

KOL1- Solar pump for collector field 1  
 P  
 SP1 Cylinder temperature sensor

SP2 Cylinder temperature sensor (solar cylinder)  
 VF1 Flow temperature sensor 1  
 ZP Circulation pump

**B.3 Wiring diagram 10, variant B**



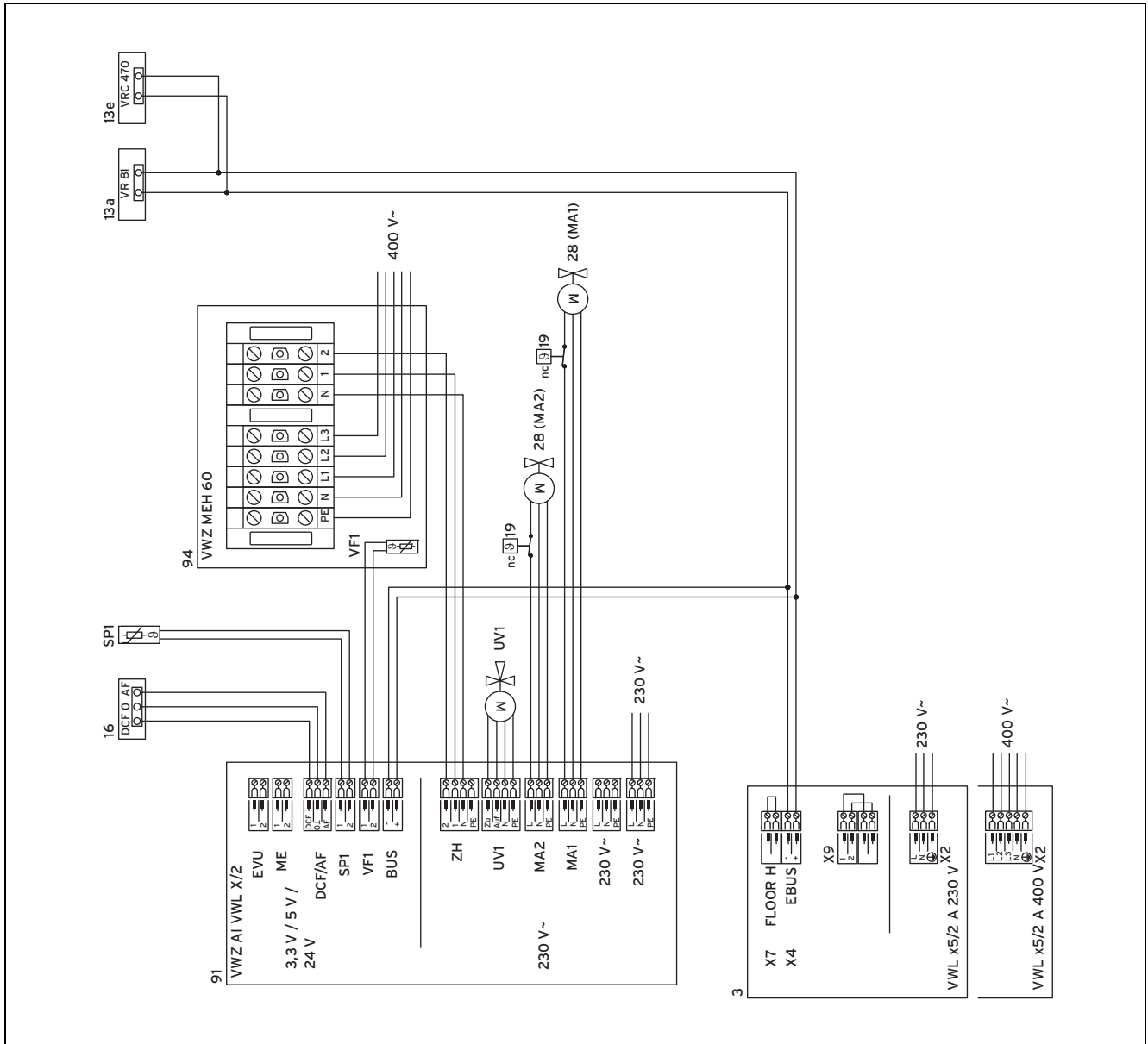
3 Heat pump  
 13a Remote control unit

13b Mixer module  
 13e System controller

# Appendix

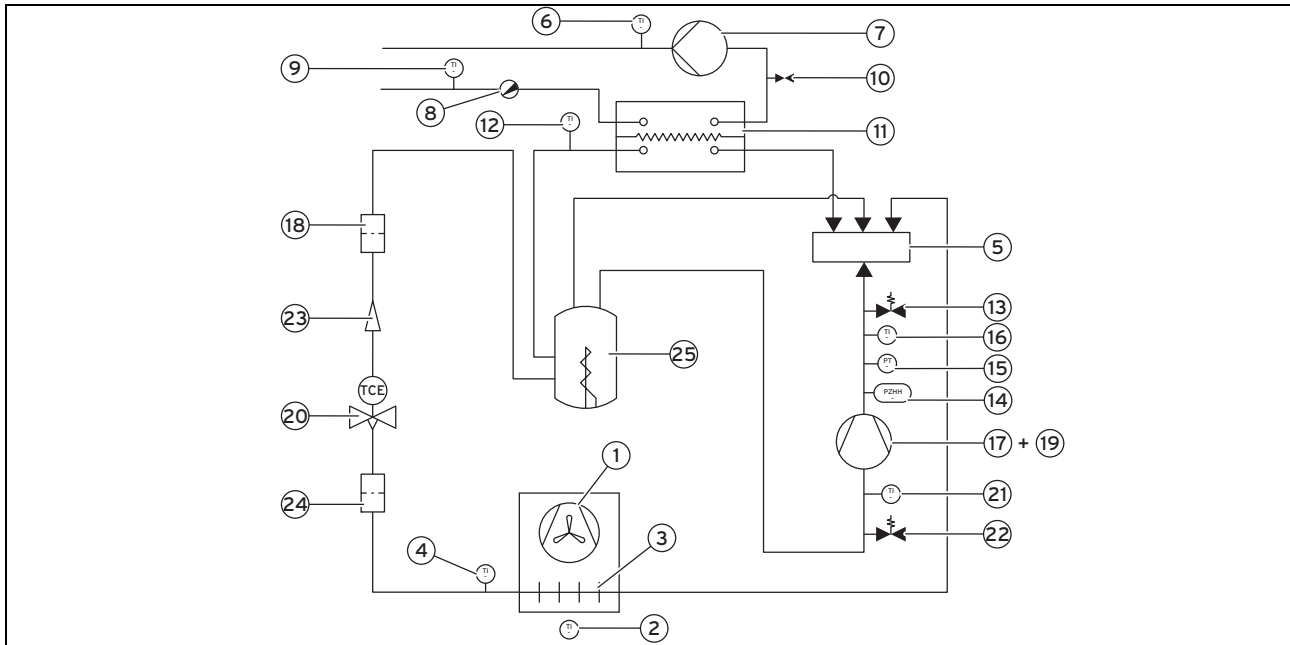
|       |   |       |                             |
|-------|---|-------|-----------------------------|
| 16    | Outside temperature sensor/DCF receiver | HK2-P | Heating pump 2              |
| 19    | Limit thermostat                        | UV1   | Diverter valve 1            |
| 91    | VWZ AI VWL X/2 auxiliary module         | SP1   | Cylinder temperature sensor |
| 92    | VWZ MWT 151 heat exchanger module       | VF1   | Flow temperature sensor 1   |
| 94    | VWZ MEH 60 auxiliary heating module     | VF2   | Flow temperature sensor 2   |
| HK-P  | Heating pump 1                          | ZP    | Circulation pump            |
| HK1-P | Heating pump 1                          |       |                             |

## B.4 Wiring diagram 12, variant A



|     |   |     |                                     |
|-----|---|-----|-------------------------------------|
| 3   | Heat pump                               | 91  | VWZ AI VWL X/2 auxiliary module     |
| 13a | Remote control unit                     | 94  | VWZ MEH 60 auxiliary heating module |
| 13e | System controller                       | UV1 | Diverter valve                      |
| 16  | Outside temperature sensor/DCF receiver | SP1 | Cylinder temperature sensor         |
| 19  | Limit thermostat                        | VF1 | Flow temperature sensor             |
| 28  | Zone valve                              |     |                                     |

## C Heat pump schematic



- |    |  |    |   |
|----|--|----|---|
| 1  | Fan  | 14 | High-pressure pressure switch in the coolant circuit            |
| 2  | Air inlet temperature sensor                                     | 15 | High-pressure sensor in the coolant circuit                     |
| 3  | Ribbed pipe heat exchanger                                       | 16 | Compressor outlet temperature sensor                            |
| 4  | Temperature sensor of the ribbed pipe heat exchanger             | 17 | Rotary piston compressor  |
| 5  | 4-way valve  | 18 | Filter  |
| 6  | Return heating circuit temperature sensor                        | 19 | Liquid separator  |
| 7  | High-efficiency pump with flow sensor                            | 20 | Electronic expansion valve                                      |
| 8  | Purging valve  | 21 | Compressor inlet temperature sensor                             |
| 9  | Flow heating circuit temperature sensor                          | 22 | Service valve for the low-pressure range of the coolant circuit |
| 10 | Drain valve  | 23 | Flow rate limiter (cooling mode)                                |
| 11 | Plate heat exchanger   | 24 | Filter  |
| 12 | Temperature sensor after the plate heat exchanger                | 25 | Gas buffer  |
| 13 | Service valve for the high-pressure range of the coolant circuit |    |   |

## D Heat pump setting parameters

| Parameter | Explanation                        | Factory setting | Adjustment range   | Own setting |
|-----------|------------------------------------|-----------------|--|-------------|
| Language  | Select the required language here. | 02 English      | 01 Deutsch<br>02 English<br>03 Français<br>04 Italiano<br>05 Dansk<br>07 Castellano<br>08 Türkçe<br>09 Magyar<br>11 Українська<br>15 Svenska<br>16 Norsk<br>18 Čeština<br>19 Hrvatski<br>20 Slovenčina<br>22 Slovenščina |             |

| Parameter                                  | Explanation   | Factory setting | Adjustment range | Own setting |
|--|---|-----------------|------------------|-------------|
| Contact details                            | As a competent person, you can enter your telephone number here. The end customer can read this number in the menu → Information.   |                 |                  |             |
| Max. remaining heating circuit feed head   | Limiting the remaining heating circuit feed head. If the value is reduced, the pump speed is reduced as far as necessary in order to prevent the remaining feed head from being exceeded.   | Maximum value   | ≥ 100 mbar       |             |
| Max. remaining hot water circuit feed head | Limiting the remaining hot water circuit feed head. If the value is reduced, the pump speed is reduced as far as necessary in order to prevent the remaining feed head from being exceeded. | Maximum value   | ≥ 100 mbar       |             |
| Max. power supply time overrun             | If the set value is exceeded when the power supply is disconnected, fault message F.753 is displayed.<br><b>During the installation, set the value to 3 h in the special tariff.</b>        | 0 h             | 0 - 99 h         |             |

## E Technical data



### Note

The following performance data is only applicable to new products with clean heat exchangers.

### Technical data – General

|   | VWL 85/2 A 230 V              | VWL 115/2 A 230 V             |
|---|-------------------------------|-------------------------------|
| Heat pump type  | Monoblock air/water heat pump | Monoblock air/water heat pump |
| Flow/return heating connections, boiler side                        | 1 1/4"                        | 1 1/4"                        |
| Product dimensions, width   | 1,103 mm                      | 1,103 mm                      |
| Product dimensions, height  | 975 mm                        | 975 mm                        |
| Product dimensions, depth   | 463 mm                        | 463 mm                        |
| Net weight  | 106 kg                        | 126 kg                        |
| Hydraulic lines material  | Copper                        | Copper                        |
| Hydraulic connections material                                      | Brass                         | Brass                         |
| Hydraulic seals material  | EPDM                          | EPDM                          |
| Plate heat exchanger material                                       | AISI 304 stainless steel      | AISI 304 stainless steel      |
| Pump casing material  | Painted cast iron             | Painted cast iron             |
| Pollution rating  | 2                             | 2                             |
| Electric connection   | 230 V/50 Hz                   | 230 V/50 Hz                   |
| Fuse type   | T4A                           | T4A                           |
| Inverter controller fuse  | HRC 20 A 550 V                | HRC 32 A 550 V                |
| Level of protection   | IP 25                         | IP 25                         |
| Maximum start-up current  | 16 A                          | 20 A                          |
| Maximum current consumption   | 16 A                          | 20 A                          |
| Pump power consumption  | 15 ... 70 W                   | 15 ... 70 W                   |
| Fan power consumption   | 15 ... 42 W                   | 15 ... 76 W                   |
| Electrical classification   | I                             | I                             |
| Overvoltage category  | II                            | II                            |
| Fan rotational speed  | 550 rpm                       | 700 rpm                       |
| Sound power level for A7W35 according to EN 12102 and EN ISO 9614-1 | 60 dB(A)                      | 65 dB(A)                      |
| Sound power level for A7W45 according to EN 12102 and EN ISO 9614-1 | 60 dB(A)                      | 65 dB(A)                      |

|   | VWL 85/2 A 230 V        | VWL 115/2 A 230 V       |
|---|-------------------------|-------------------------|
| Sound power level for A7W55 according to EN 12102 and EN ISO 9614-1 | 61 dB(A)                | 66 dB(A)                |
| Maximum cylinder temperature  | 63 °C                   | 63 °C                   |
| Minimum air temperature (heating and cylinder charging)             | -20 °C                  | -20 °C                  |
| Maximum air temperature (heating)                                   | 35 °C                   | 35 °C                   |
| Maximum air temperature (hot water generation)                      | 46 °C                   | 46 °C                   |
| Max. air flow   | 2,700 m <sup>3</sup> /h | 3,400 m <sup>3</sup> /h |

#### Technical data – Heating circuit

|   | VWL 85/2 A 230 V   | VWL 115/2 A 230 V  |
|---|--------------------|--------------------|
| Minimum operating pressure                      | 0.1 MPa<br>(1 bar) | 0.1 MPa<br>(1 bar) |
| Maximum operating pressure                      | 0.3 MPa<br>(3 bar) | 0.3 MPa<br>(3 bar) |
| Heating circuit water contents in the heat pump | 1.6 l              | 2.1 l              |
| Minimum heating circuit water contents          | 21 l               | 35 l               |
| Min. volume flow rate                           | 380 l/h            | 540 l/h            |
| Nominal volume flow rate, max. volume flow rate | 1,400 l/h          | 1,900 l/h          |
| Hydraulic pressure difference                   | 450 mbar           | 300 mbar           |

#### Technical data – Coolant circuit

|  | VWL 85/2 A 230 V                  | VWL 115/2 A 230 V                 |
|--|-----------------------------------|-----------------------------------|
| Coolant type                               | R410A                             | R410A                             |
| Coolant contents                           | 1.95 kg                           | 3.53 kg                           |
| Maximum permissible operating overpressure | 4.15 MPa<br>(41.5 bar)            | 4.15 MPa<br>(41.5 bar)            |
| Compressor type                            | Rotary piston                     | Rotary piston                     |
| Oil type                                   | Specific polyvinyl ether<br>(PVE) | Specific polyvinyl ether<br>(PVE) |
| Coolant circuit control system             | Electronic                        | Electronic                        |

#### Technical data – Heat pump system performance data

|  | VWL 85/2 A 230 V | VWL 115/2 A 230 V |
|--|------------------|-------------------|
| A2/W35 heating output                                    | 4.60 kW          | 5.50 kW           |
| A2/W35 output figure/EN 14511 coefficient of performance | 3.80             | 3.40              |
| Power consumption effective at A2/W35                    | 1.30 kW          | 1.70 kW           |
| Input current at A2/W35                                  | 5.70 A           | 7.40 A            |
| A7/W35 heating output                                    | 8.10 kW          | 10.50 kW          |
| A7/W35 output figure/EN 14511 coefficient of performance | 4.80             | 4.20              |
| Power consumption effective at A7/W35                    | 1.80 kW          | 2.60 kW           |
| Input current at A7/W35                                  | 7.80 A           | 11.30 A           |
| A7/W45 heating output                                    | 7.80 kW          | 10.20 kW          |
| A7/W45 output figure/EN 14511 coefficient of performance | 3.80             | 3.50              |
| Power consumption effective at A7/W45                    | 2.10 kW          | 3.00 kW           |

|  | VWL 85/2 A 230 V | VWL 115/2 A 230 V |
|--|------------------|-------------------|
| Input current at A7/W45                                  | 9.10 A           | 13.00 A           |
| A7/W55 heating output                                    | 7.10 kW          | 9.80 kW           |
| A7/W55 output figure/EN 14511 coefficient of performance | 3.00             | 2.90              |
| Power consumption effective at A7/W55                    | 2.40 kW          | 3.50 kW           |
| Input current at A7/W55                                  | 10.40 A          | 15.20 A           |

## F Overview of fault codes

| Code  | Meaning   | Cause   |
|---|---|---|
| F.022   | Water pressure too low                                    | Insufficient water in the heating system  |
| F.037   | Fan fault   | <ul style="list-style-type: none"> <li>- Obstruction in the product's air guiding</li> <li>- Fan motor not connected or faulty</li> <li>- The connection between the main PCB and the fan PCB is damaged or broken.</li> </ul>  |
| F.042   | Fault: Coding resistance                                  | <ul style="list-style-type: none"> <li>- The product's coding resistance is missing or is faulty</li> <li>- Coding resistance value outside the permissible range</li> </ul>  |
| F.073   | Fault: Water pressure sensor                              | Line to water pressure sensor is broken or has a short circuit  |
| F.086   | Contact thermostat has opened.                            | <ul style="list-style-type: none"> <li>- Underfloor heating temperature too high</li> <li>- Heating circuit flow rate too low</li> <li>- Underfloor heating circuit is closed</li> </ul>  |
| F.103   | Fault: Spare part detection                               | - The main PCB that is fitted as a spare part or the inverter does not match the product  |
| F.514   | Sensor fault: Comp. inlet temp.                           | - Sensor is faulty or incorrectly connected to the main PCB   |
| F.517   | Sensor fault: Comp. outlet temp.                          |   |
| F.519   | Sensor fault: Return temperature                          |   |
| F.520   | Sensor fault: Flow temperature                            |   |
| F.523   | Sensor fault: VF1   | Line to VF1 temperature sensor is broken or has a short circuit.  |
| F.526   | Sensor fault: Temp. environment circuit EEV <sup>1)</sup> | Sensor is faulty or incorrectly connected to the main PCB   |
| F.532   | Building circuit: Flow rate too low                       | <ul style="list-style-type: none"> <li>- Pump faulty<br/>Check the specific flow rate in the heating circuit during the sensor/actuator test <ul style="list-style-type: none"> <li>- Between 7000 and 7700 l/h: The power supply is not sufficient</li> <li>- Between 7700 and 8200 l/h: The pump runs dry (no water in the heating circuit; the heating circuit loses water)</li> <li>- Between 8200 and 8700 l/h: Fault in the electronics</li> <li>- Between 8700 and 9200 l/h: The pump is blocked</li> <li>- Between 9200 and 10,000 l/h: No PWM signal (cable faulty or not connected; fault in the main PCB)</li> </ul> </li> <li>- Pump faulty</li> <li>- Pump cabling faulty</li> <li>- Low water pressure</li> <li>- Dirt filter in the heating circuit return is missing or blocked</li> <li>- Heating circuit not fully purged</li> <li>- Pressure loss in the heating circuit too high</li> </ul> |
| F.536   | Compressor outlet temp. too high                          | <ul style="list-style-type: none"> <li>- Coolant quantity too low</li> <li>- Sensor is faulty or incorrectly connected to the main PCB</li> <li>- Premature expansion in the liquid area of the coolant circuit (loss of charge)</li> <li>- Electronic expansion valve faulty</li> <li>- Heat exchanger blocked</li> </ul>  |
| <p>1) Sensor on the evaporator<br/>2) Sensor on the condenser</p> |   |   |



| Code   | Meaning  | Cause   |
|--|--|---|
| F.537  | High-pressure switch open                              | <ul style="list-style-type: none"> <li>- The safety cut-out has been triggered; see "Resetting the safety cut-out"</li> <li>- Coolant volume too high or too low</li> <li>- Vacuum insufficient (10 mbar)</li> <li>- Incondensable particle in the coolant circuit</li> <li>- Pressure switch or electrical connection faulty</li> <li>- Premature expansion in the liquid area of the coolant circuit (loss of charge)</li> <li>- Low flow rate</li> <li>- Flow rate monitor faulty</li> <li>- Insufficient heat transfer in the heat exchanger</li> </ul> |
| F.539  | Coolant pressure too low                               | <ul style="list-style-type: none"> <li>- Coolant quantity too low</li> <li>- Air flow too low</li> <li>- No thawing</li> <li>- The resistance heating in the condensate receiver is faulty.</li> <li>- 4-way valve faulty</li> <li>- Electronic expansion valve motor faulty, or connection faulty</li> </ul>   |
| F.546  | Sensor fault: High pressure                            | <ul style="list-style-type: none"> <li>- Faulty cabling</li> </ul>  |
| F.554  | Coolant pressure not in operating range                | <ul style="list-style-type: none"> <li>- Coolant volume too high or too low</li> <li>- Incondensable particle in the coolant circuit</li> <li>- Electronic expansion valve faulty</li> <li>- Premature expansion in the liquid area of the coolant circuit (loss of charge)</li> <li>- Insufficient heat exchange in the plate heat exchanger or the ribbed pipe heat exchanger</li> <li>- 4-way valve faulty</li> </ul>  |
| F.582  | EEV fault  | <ul style="list-style-type: none"> <li>- Cable insulation faulty</li> <li>- Connection broken</li> </ul>  |
| F.585  | Sensor fault: Temp. building circuit EEV <sup>2)</sup> | <ul style="list-style-type: none"> <li>- Sensor is faulty or incorrectly connected to the main PCB</li> </ul>   |
| F.685  | Communication fault: eBUS                              | <ul style="list-style-type: none"> <li>- The product is not connected to the controller</li> <li>- Polarity inverted</li> </ul>   |
| F.750  | Connection fault: Compressor                           | <ul style="list-style-type: none"> <li>- Cable insulation faulty</li> <li>- Connection broken</li> </ul>  |
| F.751  | Compressor: Overcurrent fault                          | <ul style="list-style-type: none"> <li>- The product's voltage supply is too low</li> <li>- The ribbed pipe heat exchanger or heat exchanger is dirty</li> </ul>  |
| F.752  | Fault: Inverter  | <ul style="list-style-type: none"> <li>- Inverter box damaged</li> <li>- The cooler inverter box is blocked.</li> <li>- Faulty voltage supply</li> </ul>  |
| F.753  | Connection fault: Inverter not recognised              | <ul style="list-style-type: none"> <li>- The connection between the main PCB and the inverter box is damaged or broken.</li> <li>- The inverter box is not switched on.</li> </ul>  |
| F.754  | Fault: Fan unit  | <ul style="list-style-type: none"> <li>- The connection between the main PCB and the fan PCB is damaged or broken.</li> <li>- The fan PCB is faulty</li> </ul>  |
| F.755  | Fault: 4-way valve position incorrect                  | Mechanical or electrical problem. Move the 4-way valve away from the controller. When moving it, check that the coil voltage is correct.  |
| F.774  | Sensor fault: Air inlet temperature                    | <ul style="list-style-type: none"> <li>- The temperature sensor is faulty or incorrectly connected to the main PCB.</li> </ul>  |
| F.1288   | Fault: SP1 cylinder temperature sensor                 | Sensor is faulty or has not been correctly connected to the VWZ AI heat pump control module.  |
|  | Connection fault: Accessory modules                    | Fault in the VWZ AI heat pump control module (the connection between the display and the main PCB is faulty).   |
|  | Connection fault: Heat pump                            | The eBUS connection between the heat pump and the VWZ AI heat pump control module is faulty.  |
| <p>1) Sensor on the evaporator<br/> 2) Sensor on the condenser</p> |  |   |

For further technical information, please call 0844 6933 133.

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